NAVISTAR®

Navistar, Inc.
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navistar.com

MAILED
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By: COMPLIANCE

A NAVISTAR COMPANY

IMPORTANT SAFETY RECALL 23508

NOVEMBER 2023

NHTSA RECALL NO. 23V-171

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2023 HV®, HX®, LoneStar®, LT®, and RH® series trucks built 05/18/2022 thru 08/05/2023 with feature code 04GBN – (Electronic Park Brake) for Tractor or Truck with Trailer Applications.

REASON FOR THIS RECALL

The Intellipark® Tractor Park Valve Module (PVM) may intermittently become stuck in the un-parked position and not set the park brake when the park brake switch is pulled on the vehicle dashboard.

RISK TO MOTOR VEHICLE SAFETY

If a driver does detect the Intellipark® PVM malfunction indications and does not properly fan down the service brakes, the vehicle may unintentionally move, which may increase the risk of a crash that may result in personal injury and/or property damage.

DEFECT REMEDY

The repair will involve replacing the Intellipark® PVM. Authorized repair locations have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 1 hour to complete.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please schedule an appointment with any Authorized repair center to have your vehicle repaired at no cost to you. You can find your nearest dealer by using the dealer locator at https://www.internationaltrucks.com/dealer-locator or by calling 1-800-448-7825 or find the nearest Love's center at https://www.loves.com.

*Love's and Speedco locations in Texas cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 03/16/2022 thru 11/13/2023. **Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer** and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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