



Safety Recall: 23V167
March 2023

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle with the VIN: 7M5TV2621PA [REDACTED]

[REDACTED]
TAYLORSVILLE, Utah [REDACTED]
United States

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. US ONLY

Alliance RV has decided that a defect which relates to motor vehicle safety exists in certain 2023 Valor All Access Travel Trailers.

Reason for this recall:

Alliance RV has determined that a number of Valor All Access Travel Trailers were manufactured that the incorrect size wheel and tire assemblies were installed and may become overloaded. Overloaded tires may fail, increasing the risk of injury.

What Alliance RV will do:

Alliance RV will reimburse authorized service providers to perform the necessary repair to replace the incorrect wheel and tire assemblies. In addition to the wheel assemblies, we will also be providing a new Federal VIN Sticker that will also need to be replaced. This action will take approximately 1.3hrs and will be performed free of charge.

What we need you to do:

Please contact an Alliance RV Authorized Service Provider and schedule an appointment to have this remedy completed. If your dealer is unable to perform the recall within a reasonable time, or you have questions concerning this recall, please contact 574-226-0140 – Option 1. *If you choose to take your vehicle to a non-Alliance RV dealer, they must contact Alliance RV prior to making the recall repair for proper authorization and instructions.*

Our records indicate that you are the current owner of this vehicle. If you no longer own this vehicle and have an address for the current owner, please forward this letter to the new owner. Please also contact Alliance RV with this information so that we can update our records.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. You can submit such claims to Alliance RV – 301 Benchmark Drive – Elkhart, IN 46516.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 574-226-0140 – Option 1. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle

301 Benchmark Drive – Goshen, IN 46516
Phone: (574) 266-0140 – Option 2 – Email: service@alliancerv.com
www.alliancerv.com

Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Alliance RV

