



REV Recreation Group  
1031 US 224 E  
Decatur, IN 46733  
1-800-509-3417

**IMPORTANT SAFETY RECALL**  
**RECALL 230224REV**  
**NHTSA # 23V166**  
**May 2023**  
**THIS NOTICE APPLIES TO YOUR VEHICLE**

**VIN: XXXX**

Model Year **XXXX** American Coach **XXXX** Model **XXXX**  
REV RV Serial no: **XXXXXX**

«ORDER»/« OF

Dear Valued American Coach Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group Inc. / Lippert has decided that a safety defect relating to motor vehicle safety exists on a product within model year 2023 American Coach brand motorhomes.

**American Coach Product**

Model Year(s) 2023 American Tradition

**Manufactured date range**

November 17, 2022 – January 13, 2023

**WHAT IS THE PROBLEM?**

On some motorhomes affected by this recall campaign, a defect has been found at the attachment point within the entry door latch supplied to Lippert.

**Identify any warning which can precede or occur:** A defective entry door latch would not allow entry or exit via the door increasing the risk of injury.

**WHAT SHOULD YOU DO?**

Please make certain your motorhome is immediately inspected and if required repaired by contacting an **authorized REV Recreation Group servicing dealer**.

For assistance locating an **authorized REV Recreation Group servicing dealer**, please call REV Recreation Group Owner Relations toll-free at: **(800) 322-8216**

**WHAT WILL REV RECREATION GROUP DO?**

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV RV dealers have been supplied with all the information needed to enable them to inspect, test and if needed replace the door latch.

The repair should take approximately one (1) hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-

addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

Alternately, you may scan the QR code at right, or navigate to the following URL to access the American Coach RV owners' web page and update any pertinent mailing information:

<https://www.americancoach.com/change-of-ownership>



If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations. For more information regarding this recall, contact:

**REV RECREATION GROUP OWNER RELATIONS – RECALL #230224REV**  
**P.O. Box 1007 Decatur, Indiana 46733 (800) 322-8216**

***For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information. If you believe that the dealer and REV Recreation Group Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424 9153) or go to <http://www.safercar.gov>

REV Recreation Group Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

**REV RECREATION GROUP INC.**