



IMPORTANT SAFETY RECALL

This notice applies to your 2023 Grand Design Imagine AIM, VIN 573TE2019P7700192

NHTSA Recall No. 23V-151

March 24, 2023

Ahmet Ozer
401 Gardenia Cir
Cedar Park, Texas 78613

Dear Grand Design RV Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Grand Design RV has decided that certain 2023 Imagine AIM travel trailers manufactured between November 7, 2022, and March 8, 2023, fail to conform to Federal Motor Vehicle Safety Standard No. 110, "Tire Selection and Rims". The Federal Certification Label incorrectly states the tire size and inflation pressure requirement.

! IMPORTANT !

- Your vehicle falls within the recall population.
- You should immediately schedule an appointment with your dealer to have your vehicle inspected and, if necessary, have the correct Federal Certification Label installed.

Why is a recall being conducted?

On select model Grand Design Imagine AIM recreational vehicles manufactured between November 7, 2022, and March 8, 2023, the Federal Certification Label indicates an incorrect tires size and pressure rating. Incorrect tire size and inflation requirements may cause premature tire wear or a blow out, increasing the risk of a crash.

What are we doing about the problem?

On affected vehicles, the Federal Certification Labels will be replaced with corrected labels. Grand Design dealers have been notified of this recall and have the required repair instructions available. Repair is estimated to take no more than 15 minutes. There will be no charge for this service.

What should you do?

Please contact your selling or nearest Grand Design RV dealer as soon as possible to schedule an appointment. If your distance from a Grand Design dealer is significant, please contact us at 574-825-9679 and choose the "Recall" prompt or email recall@granddesignrv.com. We can discuss other arrangements to have the needed inspection & repairs completed.

What if I no longer own this recreational vehicle?

Notify Grand Design either by phone: 574-825-9679, fax: 574-825-9249, or email: registration@granddesignrv.com to inform us that you no longer own this vehicle. Please be sure to include your 17-digit VIN in all correspondence.

Who should you contact if you have further questions or concerns?

Please contact Grand Design either by phone: 574-825-9679, fax: 574-825-9249 and choose the "Recall" prompt, or email: recall@granddesignrv.com with any questions or concerns.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have already paid to have your vehicle repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair. To request reimbursement, please submit your request in writing along with a repair receipt to: Grand Design RV, Customer Service, 11356 County Road 2, Middlebury, IN 46540.

If after having attempted to take advantage of this recall you believe you have not been able to have your vehicle remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this recall may cause; however, your safety is our primary concern.

Sincerely,
Grand Design RV, LLC