



TEREX® | **ADVANCE**

Terex Advance

**IMPORTANT SAFETY
RECALL**

SN 23V-148

Date: Draft

Customer Name

Customer Address

Customer City, State & Zip Code

Model Affected: Commander

Subject: Meritor Steer Axle Improperly Torqued Joints

This notice applies to your vehicle, [VIN].

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

ISSUE:

Terex Advance has decided, based on information provided by Meritor, that a defect, which relates to motor vehicle safety, exists in certain 2022 Front Discharge Mixer Commander vehicles equipped with front axles built between January 18, 2022, and December 11, 2022. The front-drive steer axle fasteners may have improperly torqued joints.

An improperly torqued joint can loosen over time which may cause the steering axle assembly to separate, resulting in a loss of vehicle control and increasing the risk of a crash.

ACTION:

What the Owner Must Do:

You are receiving this Notice because you have a truck that has been identified as falling within the suspect series. As the owner, you must immediately inspect the equipment and correct if required:

- Immediately inspect for the issue, using the inspection guide provided by Meritor and contained in this Notice.
- If the fasteners are found improperly torqued or loose, immediately conduct the repairs outlined or contact Meritor's *On Trac Performance Plus Call Center*.

CONTINUED USE:

1. Inform all users about the content of this notice and complete the actions in the Notice before use.
2. If suspect condition is found, immediately remove from service and repair.
3. If suspect condition is not found or once the equipment has been repaired, continue to follow inspection and maintenance instructions as specified in the manuals.

WHAT TEREX WILL DO:

Terex Advance will provide Meritor's inspection instructions to determine if your vehicle(s) is impacted by this issue. The inspection instructions are contained in this Notice. In addition, Terex will provide the contact information for Meritor's *On Trac Performance Plus Call Center*.

Phone: 866-668-7221

Email: ontrac@Meritor.com

Meritor On Trac will inspect and repair improperly torqued joints, as necessary, free of charge.

Please inspect and arrange any necessary repairs as soon as possible, no later than 60 days after receipt of replacement parts.

After contacting Terex Advance, if you are still not able to have the safety defect remedied, without charge and within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov/http://www.safercar.gov>.

If you have had your unit repaired for this issue prior to receipt of this notice, you may be eligible for reimbursement. For more information, please contact Terex Advance at the above contact information.

If you no longer own this machine, please contact Terex Advance at the above contact information in order to help ensure the new owner receives this important safety information.

If you have leased this equipment to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first-class mail within ten days of your receipt of this notice.



TEREX | **ADVANCE**

Customer Name

Date

Customer Address

Customer City, State & Zip Code

IMPORTANT SAFETY RECALL

NHTSA Recall No. 23V-148

This notice applies to your vehicle(s), see VIN list below.

Dear Terex Advance Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR NOTICE:

Terex Advance has decided, based on information provided by Meritor, that a defect, which relates to motor vehicle safety, exists in certain 2022 Front Discharge Mixer Commander vehicles equipped with front axles built between January 18, 2022, and December 11, 2022. The front-drive steer axle fasteners may have improperly torqued joints.

An improperly torqued joint could result in steering axle assembly separation which may result in a loss of vehicle control, increasing the risk of an accident.

WHAT TEREX WILL DO:

Terex Advance will provide Meritor's inspection instructions to determine if your vehicle(s) is impacted by this issue. The inspection instructions are contained in this Notice. In addition, Terex will provide the contact information for Meritor's *On Trac Performance Plus Call Center*.

Phone: 866-668-7221

Email: ontrac@Meritor.com

Meritor On Trac will inspect and repair improperly torqued joints, as necessary, free of charge.

WHAT THE OWNER MUST DO:

If you have a truck that has been identified as falling within the suspect series, you are receiving this notification. Terex Advance Mixer is requiring that you take the following **immediate action**:

- Immediately inspect for the suspect condition, using the inspection guide contained in this notice.
- If Fasteners are found improperly torqued or loose immediately remove vehicle from operation and do not operate until repaired.
- If the fasteners are found improperly torqued or loose, immediately conduct the repairs outlined in this notice or contact Meritor's *On Trac Performance Plus Call Center*.

Please inspect and arrange any necessary repairs as soon as possible after receipt of replacement parts.

After contacting Terex Advance, if you are still not able to have the safety defect remedied, without charge and within a reasonable time, you may wish to write the: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov/http://www.safercar.gov>.

If you have had your unit repaired for this issue prior to receipt of this notice, you may be eligible for reimbursement. For more information, please contact Terex Advance at the above contact information.

If you no longer own this machine, please contact Terex Advance at the above contact information in order to help ensure the new owner receives this important safety information.

If you have leased this equipment to another person, you are required by Federal Law to forward a copy of this notice to the lessee by first-class mail within ten days of your receipt of this notice.

Thank you for your immediate attention on this important matter.

Our records indicate the following machines registered to you, are involved in Safety Notice 23V-148

Model	Vehicle Identification Number
Model List	VIN Numbers

