

3900 North Main Street | Miami, OK 74354

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## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle:



## **Recreational Vehicle Safety Recall Notice**

Safety Recall: 23V147 Safety Advisory: 3/14/2303

Dear

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newell Coach has decided that a defect which relates to motor vehicle safety exists in certain 2023-2024 Newell Model P50 coaches, with coach numbers from 1747 through 1774. As a result, Newell Coach is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and satisfaction are of the utmost importance to us.

Reason for this recall

The taillights may not light up unless the brake pedal is fully depressed potentially leading to an accident, serious injury or death by not indicating to others the coach is braking.

What we will do

We will perform an inspection to verify proper taillight function. The inspection will take approximately 5 minutes. The brake switch rewiring repair, if required, will take approximately 15 minutes. The rewiring consists of relocating three wires in the fuse panel.

What we need you to do

You should contact your Newell service advisor to schedule an appointment at the service center in Miami, OK or to make arrangements for a qualified service center in the field convenient to your location. For repairs made in the field, Newell will supply the necessary parts and pay the service center or reimburse you. If you have questions concerning this recall or if you need any assistance, please contact the Newell Coach Warranty/Service Department by mail at 3900 North Main Street, Miami, OK 74354, or by phone at 1-888-363-9355. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Newell Coach by contacting the Newell Coach Warranty/Service Department.

If after contacting Newell Coach Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to http://www.safercar.gov.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Again, we apologize for any inconvenience this action may cause you. Your safety and satisfaction are our highest priority.

Thank you for your attention and cooperation in this matter.

Sincerely,
David Parkman
Quality Manager
Newell Coach

cc: National Highway Traffic Safety Administration (NHTSA)