



Month Day, 2023

# IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN <XXXXXXXXXXXXXXXXXXXX>.

Dear Valued Xos Vehicle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Xos, Inc. has decided that a defect which relates to motor vehicle safety may exist in your vehicle, with the VIN shown above. We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Our commitment is to provide you with the highest level of service and support.

## Xos

3550 Tyburn St.  
Los Angeles, CA 90065  
www.xostrucks.com

**2021-2022 Xos SV05  
2021 Xos RM01 and SA01  
Driveshaft Separation**

**NHTSA Recall No. 23V145  
Xos Recall No. REC-002-23**

## What is the issue?

During the specified production period, the torque rating specification applied to the bolts connecting the electronic parking brake rotor to the driveshaft was too low. As a result, there is a risk that the driveshaft may separate from the vehicle.

## What is the risk?

In the event of driveshaft separation, customers may experience loss of motive power while driving, increasing the risk of a crash.

## What will Xos do?

Xos will inspect the potentially impacted vehicles and, as necessary, replace the bolts and related hardware free of charge. Repairs will take an estimated 90 minutes to complete.

## What should you do?

The Xos Customer Experience team will contact you to schedule your inspection and repair as necessary. Please feel free to reach out to [support@xostrucks.com](mailto:support@xostrucks.com) or give us a call at 1-855-909-4407, if you have any questions. Please note that Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

## Do you have other questions?

If you have further questions, please call Xos Customer Experience at 1-855-909-4407. For additional information please visit [NHTSA.gov/recalls](https://www.nhtsa.gov/recalls). If you believe that Xos has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or visit [safercar.gov](https://www.safercar.gov).

Thank you for your attention to this important matter. The quality and safety of your vehicle is of the utmost importance to us.