

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN #  
Model: Royal Enfield Himalayan

March 31, 2023

Royal Enfield Recall No. SC 31  
NHTSA Recall No. 23V129

### Dear Royal Enfield Motorcycle Owner

This notice is sent to you in accordance with the requirements of the *National Traffic Motor and Vehicle Safety Act*. Royal Enfield of North America LTD has decided that a defect which relates to motor vehicle safety exists on certain 2017-2021 Himalayan motorcycles. This is to inform you that your vehicle has been included in a voluntary safety recall campaign. We would like to ensure your safety, and that your riding experience is not compromised. According to our records, you are the owner of the vehicle mentioned above.

#### Reason for this action:

We have determined when motorcycles are used on roads on which salt has been applied during the winter for melting ice, corrosion of the brake calipers can occur. This can cause the brakes to drag and braking performance could be affected or become ineffective, possibly resulting in a crash. 2017-2021 Himalayan motorcycles that were likely being used in such conditions may be impacted.

Royal Enfield North America LTD is focused on delivering an exceptional ownership experience and requires your attention in addressing this matter.

#### Owner required actions:

At your earliest convenience, we request that you call an authorized Royal Enfield dealer to schedule a service appointment to replace the front and rear brake calipers. ***IMPORTANT: Should you choose to ride your motorcycle before this safety recall service has been completed, to reduce the risk associated with this condition, we recommend that you evaluate your motorcycle BEFORE each ride per the following procedure:***

With your bike in neutral -

1. Fully depress rear brake pedal and release.
2. Fully squeeze the front brake lever and release.
3. Slightly rock the motorcycle back and forth to ensure that brakes have released normally and increased brake drag is not present.

***NOTE: If increased brake drag from either the front or rear brake is noted, your motorcycle may be exhibiting the recall condition.***

You can find your nearby dealer at <https://www.royalenfield.com/ca/en/locate-us/dealers>

Royal Enfield, through its authorized dealers, is offering owners of identified motorcycles, complete replacement of the current front and rear non-anodized brake calipers with anodized calipers, free of charge. All work performed, related to this replacement will be free of charge to you. It is estimated this work will take approximately 1.0 hours (60 minutes).

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Royal Enfield North America email address below and provide us with the new contact information so that we may notify the new owner of this recall. If you have leased the vehicle, federal law requires that you send the lessee a copy of this and any subsequent notice within 10 working days of receiving it. Should you have any questions about this voluntary recall, please contact your authorized Royal Enfield Motorcycle dealer. If you need additional assistance, contact us at **[u.scustomerservice@royalenfield.com](mailto:u.scustomerservice@royalenfield.com)**

**If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:**

**Administrator**

**National Highway Traffic Safety Administration**

**1200 New Jersey AVE SE**

**Washington, DC 20590**

**You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.**

We sincerely apologize if this affirmative action causes any inconvenience to you and please be assured that your safety is of the utmost importance to us.

Yours Sincerely

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