

The Aluminum Trailer Company
751 N. Tomahawk Trail P.O. Box 396
Nappanee, IN 46550
(877) 441-2440

April 17, 2023

RE: **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle, VIN
The Aluminum Trailer Company # 23V-103

Dear *Customer Name*:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Aluminum Trailer Company ("ATC") has decided that a defect, which relates to motor vehicle safety, exists in certain 2021-2023 ATC Toyhauler and Quest trailers specifically with a Suburban SDS2- 2 burner cooktop that was manufactured by ATC from December 2020 to January 2023.

! Important !

- Your ATC Toyhauler or Quest trailer specifically with a Suburban SDS2-2 burner cooktop is being recalled.
- You should contact the dealer you made your purchase from or contact ATC to find a qualified service facility near you.

Why Is A Recall Being Conducted?

If the trailer specified has a Suburban SDS2-2 burner cooktop installed, the internal aluminum burner tube connected to the gas valve may fracture from excessive vibration or shock. The tube may crack resulting in a gas leak when the gas valve is opened to use the appliance. The resulting gas may result in a fire and/or explosion which could result in personal injury. Safety of all past and present ATC trailers is our top priority.

Our records indicate that you purchased model --- *Model # model trailer; VIN VIN #; Dealer in - Purchase Month, Year*. If you are still the current owner of the trailer, we need your help to make arrangements to inspect this trailer.

What We Will Do

ATC will remedy the defect without charge to you by repairing or replacing the existing Suburban SDS2-2 burner cooktop. ATC will supply the required parts kit and work instructions for the repair. Once contact has been made with a dealer you can expect the dealer to receive the parts in two weeks' time. ATC will reimburse any customer who incurred costs to repair the defect before our notification was sent.

What You Should Do

Please contact Customer Support at The Aluminum Trailer Company by mail, P.O. Box 396 Nappanee, IN 46550; by phone (877) 441-2440, or electronic mail customersupport@atctrailers.com. We will then make arrangements to refer you to the closest dealer to make the required repairs. We estimate the time to perform the labor required to correct the defect to be 0.25 hours. Please ask the dealer directly if you wish to know how much additional time will be needed to schedule and process your trailer.

If you have already paid to have your trailer repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, contact Customer Support above.

If you are a lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What if you no longer own the trailer

If you have sold or traded your trailer, please let us know by contacting customer support by phone (877) 441-2440 or electronic mail customersupport@atctrailers.com or via the link on atctrailers.com website.

After contacting the ATC customer support number, if you still are not able to have the safety defect remedied without charge and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that ATC has failed or is unable to remedy the defect or noncompliance without charge.

We take great pride in the quality and safety of our products. Your participation in this process helps us achieve our goal of continuing to provide our customers with many more years of safe travel trailer use. We are sorry for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,
The Aluminum Trailer Company