







IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle <u>«unit_serial_»</u>

Safety Recall: NHTSA # 23V-091 March 2023

Name Address City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that certain model year 2023 Jayco Redhawk SE Class C motorhomes fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 210, "Seat Belt Assembly Anchorages."

Reason for this recall	The dinette rear and forward-facing seat belts have the incorrect brackets installed, which can cause the brackets to loosen. During a crash, loose seat belt brackets may not restrain the passenger as intended, increasing the risk of injury.
Recall Remedy	Jayco Inc. Dealers will replace the rear and forward-facing dinette seat belt brackets. The remedy will be free of charge and will take approximately 1 hour to complete.
What we need you to do	Please contact a Jayco certified repair facility and schedule an appointment for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to http://www.safercar.gov.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,

Compliance Management Jayco Inc. Motorized Division