



A **PACCAR** COMPANY

Customer Service Department
Kenworth Truck Company
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IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance
With Federal Law



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IMPORTANT SAFETY RECALL



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RECALL NOTICE

Subject: Safety Recall 23KWB: T280 / T380 / T480 Bendix Brake Pedal Plunger

May 11, 2023

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: VIN: _____

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: Safety Recall 23KWB: T280 / T380 / T480 Bendix Brake Pedal Plunger
NHTSA Recall number 23V087
EXPIRATION DATE: NONE



Dear Kenworth Customer,

Kenworth Truck Company has determined that a defect, which relates to motor vehicle safety, exists in certain Model Year 2021-2024 T280, T380, and T480 vehicles built from 06/17/2020 through 01/17/2023.

The brake pedal plunger may become dislodged when the brake pedal is fully depressed and rapidly released. This can prevent the driver from applying the service brakes, increasing the risk of a crash. No audible or visual warning is available.

The risk of the brake plunger dislodging may be reduced by slowly releasing the service brakes and not allowing the pedal to release rapidly.

Kenworth has initiated a recall to remedy the defect in cooperation with Bendix. **Repair parts and procedures are now available.** Contact your Kenworth dealer to schedule repairs. The repair will take approximately **1.0 hour** depending on vehicle configuration and dealer scheduling. This repair will be performed at no charge to you. To find your Kenworth dealer, please visit the dealer locator at www.Kenworth.com or scan the QR code above.

<i>The problem is...</i>	Brake pedal plungers may dislodge, preventing service brake application
<i>What your dealer will do...</i>	Dealers will install a brake pedal retainer to prevent excessive pedal travel
<i>What you must do ...</i>	Contact your Kenworth Dealer to schedule an appointment for repair

If you had this inspection and/or repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Please contact your Kenworth dealer for more information.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
or

Phone: 425-828-5888

You may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if you believe that the manufacturer or dealer failed or was unable to remedy the defect without charge within a reasonable time following the earliest date upon which replacement parts and procedures become available.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Annick Hollingsworth
Director of Service Platforms
Kenworth Truck Company