

IMPORTANT SAFETY RECALL

This notice applies to the VIN identified in the address section printed below



Subaru of America, Inc.
P.O. Box 9103
Camden, NJ 08101-9877
844-373-6614
www.subaru.com

Subaru Safety Recall WRA-23
NHTSA ID 23V-016
February 2023

Dear Subaru Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

SUBARU OF AMERICA, INC. has decided that certain 2022 model year WRX vehicles equipped with EyeSight® fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 108, Lamps, Reflective Devices, and Associated Equipment; Section 9.4.1.1 Operating Instructions. As a result, Subaru is conducting a recall.

You received this notice because our records indicate that you currently own one of these vehicles.

REASON FOR THIS RECALL

The owner's manual may contain incorrect instructions for adjusting the sensitivity of the High Beam Assist function. As a result, affected vehicles do not comply with FMVSS No. 108 – Lamps, Reflective Devices, and Associated Equipment; Section 9.4.1.1 Operating Instructions.

Incorrect instructions for adjusting the sensitivity of the High Beam Assist function contained in the owner's manual may cause the lights to not be adjusted as intended, increasing the risk of a crash.

WHAT SUBARU WILL DO

Enclosed with this letter is an owner's manual supplement with the corrected instructions for adjusting the sensitivity of the High Beam Assist function in your vehicle.

WHAT YOU SHOULD DO

Please familiarize yourself and any other drivers of your vehicle with the information contained in the enclosed owner's manual supplement. Please keep the supplement with your original owner's manual and keep it in the vehicle at the time of resale. The next owner will need the information it contains.

OWNER INFORMATION

Government regulations require that recall notifications be sent to the last known owner of record. That information is based primarily on state registration and title data. If you are a lessor of this vehicle, federal regulations require you to forward this notice to your lessee within ten days.

If you have moved or sold your vehicle, please go to <https://www.subaru.com/support/customer-support.html> to send us your information.

IF YOU HAVE PREVIOUSLY PAID FOR A REPAIR

If you have already paid for repairs associated with this condition, you may be eligible for reimbursement. Reimbursement consideration will be based on the amount an authorized Subaru retailer in your area would charge for the same repair.

Please send the original service repair order, which has the name of the repair facility, date of repair, mileage at the time of repair, complete 17-digit vehicle identification number (VIN), and your name, with correct mailing address and telephone number to the address listed below.

**Subaru of America, Inc.
Customer Advocacy Department, Attention: WRA-23 Recall
P.O. Box 9103, Camden, NJ 08101-9877**

Please send original receipts only and retain a photocopy for your records. Please be assured that we will attempt to process your reimbursement request as quickly as possible, but it may take up to 60 days for this process to be completed.

IF YOU NEED FURTHER ASSISTANCE:

To locate the nearest Subaru retailer, you can access our website at www.subaru.com and select 'Find a Retailer.'

For additional information, please go to: <http://www.wra23.service-campaign.com>. You may also check the status of this recall on our website at <https://www.subaru.com/recalls>, by entering your 17-digit VIN listed in this letter.

If you need additional assistance, please contact us directly:

- By e-mail: Go to www.subaru.com and select 'Customer Support'
- By telephone: 1-844-373-6614, Monday through Friday between 8:00 a.m. and 7:00 p.m. ET
- By U.S. Postal mail:

Subaru of America, Inc.
Attn: Customer Advocacy Department
P.O. Box 9103, Camden, NJ 08101-9877

To subscribe to the NHTSA Recall Notification email System, please go to: <https://www-odi.nhtsa.dot.gov/nhtsa/subscriptions>.

Please contact us immediately if the Subaru retailer fails or is unable to make the necessary repairs free of charge.

You may also contact the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Ave., SE, Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.NHTSA.gov> if you believe the Subaru retailer has failed or is unable to remedy your vehicle without charge within a reasonable amount of time.

Your continued satisfaction with your Subaru is important to us. Please understand that we have taken this action in the interest of your safety and your vehicle's proper operation. We sincerely apologize for any inconvenience this matter may cause and request that you please keep the provided supplement in your vehicle with the original owner's manual.

Sincerely,
Subaru of America, Inc.

A subsidiary of SUBARU CORPORATION

Owner's Manual Supplement Correction 22 Year Model WRX

Please refer to the separate Owner's Manual for information not covered in this supplement. Please keep this supplement with your Owner's Manual and leave it in the vehicle at the time of resale. The next owner will need the information it contains. There is an incorrect description on page 223 of the Owner's Manual. The correct information is as follows.

3-10. Light Control Switch

■ High Beam Assist Function

- ▼ How to temporarily lower the sensitivity of the high beam assist function (models with the EyeSight system)

The sensitivity of the high beam assist function can be lowered by using the following operations.

1. After turning the ignition switch to the "ON" position, set the light control switch to the "AUTO" position and push the signal lever forward (high beam position).
2. After the high beam assist indicator on the combination meter will illuminate, turn the ignition switch to the "OFF" position.
3. Turn the ignition switch to the "ON" position and within approximately 15 seconds, press the "A/A" (following distance setting) switch more than 10 times consecutively.

When the sensitivity of the high beam assist function is lowered, the high beam assist indicator light  on the combination meter display (color LCD) will flash.

NOTE

- The sensitivity of the high beam assist function cannot be lowered in the following conditions.
 - Cruise control or Adaptive Cruise Control indicator is illuminated.
 - The EyeSight warning indicator (yellow) is illuminated.
- The sensitivity of the high beam assist function returns to normal level the next time the ignition switch is turned to the "LOCK"/"OFF" position and the engine is restarted.

