



Sentury Tire USA
3850 W 108 ST. SUITE 1, HIALEAH FL 33018
PHONE: 1-866-305-2750

IMPORTANT SAFETY RECALL NOTICE

(NHTSA Recall Number: 23T-009)

December 04, 2023

Dear Sentury Tire Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Sentury Tire USA has decided that a defect which relates to motor vehicle safety exists in the tires listed in the chart below. Our records indicate that you may have purchased one of the potentially affected tires.

What Is the Problem?

Due to a manufacturing issue, the tread base layer of the tire may not have cured properly. If the tread base layer does not cure properly, it may detach increasing the risk of a crash. If this condition begins to occur, you may experience warnings such as vibration in the seat, vibration in the steering wheel and/or increased noise coming from the affected tire(s).

What Tires Are Covered?

This recall involves the following tires:

<u>Brand</u>	<u>Product Name</u>	<u>Size, Load & Speed</u>	<u>DOT Serial Number</u>
Arroyo	Grand Sport A/A	255/45ZR19 104XL W	1TBY7 KB5C 1723
Landgolden	LG17	205/65R16 95 V	TBPB K85C 1723
Landsail	LS388	205/65R16 95 V	TBPB AM5C 1723
Lionhart	LH-501 Lionclaw ATx2	205/65R16 95 V 245/70R16 107 H	TBPB K85C 1723 TBJ3 FA5C 1723
Lexani	LX-Twenty	265/40ZR20 104XL Y	1TB6L B95C 1723
Mavis	HT-S	255/50ZR19 103 W	1TBYJ MB5C 1723
Mohave	Crossover	215/60R17 96 H 215/65R16 98 H 235/60R18 107XL V	1TBN5 MP5C 1723 1TBPN MP5C 1723 1TBXP MP5C 1723
National	Commando HTS	235/55R20 102 H 255/55R20 107 H 265/65R17 112 T	1TB6J P15C 1723 1TB6A P15C 1723 1TBNP P15C 1723

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Radarc	Dimax AS-8	225/70R16 107XL H 255/45ZR19 104XL W	1TBPW K65C 1723 TBY7 K65C 1723
Vercelli	Strada II	255/45ZR19 104XL Y	1TBY7 B65C 1723

What Will Sentury Tire Do?

- If the dealer’s inspection verifies that you have a tire(s) within the affected population, the tire(s) will be replaced, mounted, and if needed, balanced at no cost to you through June 15, 2024. After June 15, 2024, tires will be replaced at a pro-rated value determined by remaining tread depth. If tires manufactured by Sentury Tire are not available at the time of the inspection, the affected tire(s) will be replaced with tire(s) from a comparable brand using the same size and load rating as required by the vehicle manufacturer. The time required to determine if your tire(s) is subject to the recall is just a few minutes, and approximately up to thirty (30) minutes per tire if replacement is required.

What Should You Do?

- In the interest of safety for both yourself and your passengers, please return any recalled tires along with this letter to the location where you purchased the tire(s) so that they can be replaced under this recall.
- If you no longer own the vehicle equipped with the recalled tire(s), please forward the information of the new owner to Sentury Tire. You can contact Sentury Tire by calling toll-free at 1-866-305-2750 or by email at 1723recall@senturytireusa.com.

What If You Have Already Paid to Have This Situation Corrected?

- If you have already replaced your tire(s) due to this issue, you may be eligible for reimbursement of the charges you paid for the replacement. To learn more about the reimbursement process, please contact Sentury Tire by calling toll-free at 1-866-305-2750 or by email at 1723recall@senturytireusa.com. You can also visit the Sentury Tire USA website: <https://senturytireusa.com/product-safety/dot-tire-recall/>

What If You Are a Vehicle Lessor?

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Other Questions?

If your dealer does not respond to your service request in a timely manner, we suggest you call Sentury Tire at 1-866-305-2750. If you are still not satisfied with your recall remedy, or if you believe we have failed to remedy this situation without charge within a reasonable amount of time, you may submit a complaint to the Secretary of Transportation at: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA’s toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

This action has been taken in the interest of your safety, and we sincerely regret any inconvenience this situation may cause.

Sincerely,

Maxwell Wee
Executive Vice President

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