



December 2023

## IMPORTANT SAFETY RECALL

Dear Valued Toyo Tires Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyo has decided that a defect which relates to motor vehicle safety exists in certain **Toyo Tires® Open Country® A/T III, Open Country® H/T II, Open Country® Q/T and Extensa® A/S II tires** sold in the United States.

You are receiving this letter because our records indicate that you may have purchased one or more of the recalled tires.

### RECALL TIRES

The recall tires were manufactured at Toyo's plant in the Republic of Serbia (05C) and can be identified by examining the sidewall stamping for the Brand, Model, Size, the "Made in Serbia" mark, the Tire Identification Number ("TIN"), which includes the plant code (i.e., immediately following the "DOT" mark) and the manufacture date (i.e., last 4 digits of the TIN), and the Mold Number (collectively, "Identifying Information").

To determine if you have received tires that are included in this recall campaign, please check the Identifying Information found on the sidewall of the tire. If the Identifying Information on your tire matches one of the tires on the list in Attachment 1, contact your Toyo Tires dealer.

*See Attachment No. 1 for a list of the recall tires.*

*See Attachment No. 2 for photographs to assist you in locating the Identifying Information on the sidewalls of the recall tires.*

Note: Please be sure to check your spare tire as well.

If you have difficulty determining whether you own a recalled tire, please contact or visit your Toyo Tires dealer for assistance.

### WHAT IS THE PROBLEM?

The recalled tires are suspected of having been cured into the wrong mold, potentially resulting in incorrect component dimensions, compounds, and/or cord tension. If this condition remains undetected, due to this production error, sections of the tread or sidewall may become detached, which could lead to a rapid loss of inflation pressure and an increased risk of a vehicle crash.

### REPLACEMENT OF RECALLED TIRES

If you own a recalled tire, please contact the dealer from whom you purchased the tire, or the nearest authorized Toyo dealer, to schedule an appointment to replace the tire.

It is important that all recalled tires be removed from service as soon as possible. Replacement tires are readily available, and in the event that your dealer does not have them in stock, replacements will be ordered for you. The recalled tire will be replaced free of charge, including mounting, balancing and taxes, if returned to the dealer from whom you purchased the tire, or an authorized Toyo dealer, on or before June 15, 2024. Please take this letter to the dealer at the time of your appointment. It will take the dealer approximately one hour to replace up to four (4) tires, not accounting for any wait time.



For a complete listing of our dealers, please visit our website at [www.toyotires.com](http://www.toyotires.com).

If you are no longer the owner of these tires, please forward this notice to the new owner. Alternatively, you may provide the new owner's contact information to Toyo by calling our Consumer Hotline.

CONSUMER HOTLINE

If you have any questions or need additional help identifying and replacing recalled tires, please contact our toll-free consumer hotline:

800-442-8696 (6:00 am to 4:00 pm Pacific Time)  
(9:00 am to 7:00 pm Eastern Time)

If Toyo fails to or is unable to provide the necessary replacement tires free of charge within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

EXPIRATION DATE

This recall campaign will expire on June 15, 2024, so it is important that you act as soon as possible to determine whether your tires are covered by this recall campaign.

*If you are a vehicle lessor, please note that Federal law requires that you forward a copy of this notice to the lessee within 10 days.*

\* \* \*

Our goal is to maintain customer satisfaction and safety with the least amount of inconvenience to you.

Thank you for your cooperation.

Sincerely,

Michael Graber  
President & CEO  
Toyo Tire U.S.A. Corp.

Enclosures (Attachments 1 and 2)

## Reimbursement for Tire Replacements Prior to Recall

You may be eligible to receive reimbursement, subject to the terms contained in Toyo's General Reimbursement Plan (October 2023), if you paid to have the recall tires replaced due to the condition associated with this recall campaign.

You may request reimbursement for the cost of the tire, including mounting and balancing and related labor, fees, and taxes (reimbursement may be limited to the amount the replacement would have cost if completed by an authorized Toyo dealer).

Together with your written request, submit copies of the following documents:

- Receipt or work order with:
  - your name and address;
  - a description of the recall tire that was replaced, including model, size, DOT code and mold number;
  - the applicable recall number;
  - the name of the owner of the recall tire when the replacement occurred;
  - a description of the problem that occurred with the replaced tires;
  - a copy of the receipt identifying the replacement tire involved and stating the total amount paid; and
  - documentation indicating that the claimant owned the recalled tire (such as an invoice or receipt indicating the purchase of the recalled equipment and DOT code).

Mail the documentation to:                      Toyo Tire U.S.A. Corp.  
Consumer Relations  
3565 Harbor Blvd.  
Costa Mesa, California 92626

You will be notified in writing within 60 days of the action taken on your request.



Toyo Tire U.S.A. Corp.  
 Executive Office  
 3565 Harbor Blvd.  
 Costa Mesa, CA 92626  
 714-236-2080  
 www.toyotires.com

**Attachment 1: Tire List**

Pattern	Size	Full DOT	Mold Code
OPEN COUNTRY A/T3	275/55 R20 117T	05CKK221F0523	S02
		05CKK221F1223	S01, S02, S03 or S04
		05CKK221F1323	S03 or S04
		05CKK221F1423	S01
	275/60 R20 115T	05CNU221H1523	S03
	285/55 R20 114T	05CYD221C1723	S01 or S02
	265/70 R16 111T	05CLJ221V1423	S01 or S02
	265/70 R17 115T	05C70221D4322	S03
		05C70221D4522	S05
		05C70221D0223	S04
		05C70221D0423	S01
		05C70221D0723	S04
		05C70221D0823	S03 or S05
		05C70221D1023	S03
		05C70221D1223	S04
	275/65 R18 116T	05CCY221E5122	S03
05CCY221E5222		S02 or S03	
235/60 R18 107T	05CDC21YW1223	S01	
255/70 R18 113T	05CC322171223	S01	
OPEN COUNTRY H/T II	275/55 R20 117H	05CKK22280523	S01
		05CKK22280623	S01
		05CKK22281223	S01
		05CKK22281423	S02
	215/70 R16 100H	05CYV221X1323	S01
	265/70 R16 112T	05CLJ22260423	S01
	265/70 R17 115T	05C7022271223	S01 or S02
	225/65 R17 102H	05CF5221Y0623	S02
		05CF5221Y1523	S01 or S02
	275/65 R18 116T	05CCY22295122	S01
	265/70 R18 116T	05CD622290623	S01
05CD622291223		S01	
OPEN COUNTRY Q/T	255/50 R20 109V	05CUV224C1523	S01
	235/60 R18 107V	05CDC22491223	S01 or S02
EXTENSA A/S II	225/65 R17 102H	05CF5224E0223	S02
		05CF5224E0423	S05
		05CF5224E1323	S04
		05CF5224E1423	S01
		05CF5224E1723	S01
	205/55 R16 91H	05C8K219N1023	S05
	235/55 R18 100H	05C7C222H1323	S01

## Attachment 2: How to Identify your tires

Start by locating the DOT Tire Identification Number (TIN) on the tire, as shown in the images below. If your DOT TIN matches one of the recalled tires in Attachment 1, then check to see if the Mold Number also matches one of the recalled tires in Attachment 1. The Mold Number is located approximately 90 degrees clockwise from the DOT TIN, as shown in the images below. If your tire has both a DOT TIN and Mold Number that matches one of the tires in Attachment 1, please contact your Toyo dealer to schedule a replacement.

### TOYO TIRES OPEN COUNTRY A/T III



## TOYO TIRES OPEN COUNTRY H/T II

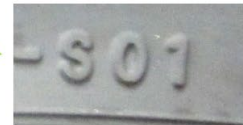
TIRE



DOT TIRE IDENTIFICATION NUMBER



MOLD NUMBER



## TOYO TIRES OPEN COUNTRY Q/T

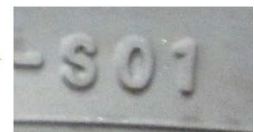
TIRE



DOT TIRE IDENTIFICATION NUMBER



MOLD NUMBER



## TOYO EXTENSA A/S II

TIRE



DOT TIRE IDENTIFICATION NUMBER



MOLD NUMBER

