

#### IMPORTANT SAFETY RECALL

May 31, 2024

SAF-HOLLAND Recall ID 23E097

Fleetpride SW Texas 2495 S Orange Ave Fresno, CA. 93725-1332 96033

### Dear Addressee,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Haldex Brake Products Corporation (HALDEX) decided that certain Inversion Valves sold to customers between 01DEC22 –05MAY23 fail to conform to Federal Motor Vehicle Safety Standard No. 121, "Air brake systems." HALDEX has developed a final remedy which is to operationally check the valve for proper operations and replace the valve, if needed. The steps to follow to inspect and replace (if needed) the inversion valve along with how to receive and install the permanent remedy if necessary are provided in the attached HALDEX service instructions, XL-AC200006SB-en-US.

### This communication is intended to:

- 1. Provide instructions on how to inspect the valve and order the replacement valve, at no cost, that is the permanent remedy for this issue. Please see the attached service bulletin, XL- AC200006SB -en-US.
- 2. Provide a list of sales records for effected inversion valve part numbers, that identifies the specific orders your company received from HALDEX, that are covered by the recall.
- 3. Let you know that HALDEX will pay all appropriate costs to implement the remedy to this condition.

# What The Issue Is:

A defect in the inversion valve may cause the park brake engagement to be delayed. If this condition exists, the park brake may not be applied within 3 seconds, resulting in inadvertent vehicle movement and a potential safety concern.

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## What is the Remedy:

The remedy to NHTSA Recall 23E-097 is to: 1) Operationally check the inversion valve on the vehicle and 2) replace valves that do not function properly.

This remedy will take approximately .25 hour(s) to complete the inspection and another 1 hour if the initial inspection requires that the valve be replaced.

### How to receive recall services:

Customers will be able to work with the HALDEX Warranty team to receive replacement parts at no cost and request support and guidance on how to schedule the repair. Please contact the HALDEX Warranty Team customer service at 1-877-442-5339 or email us at haldex.warranty@haldex.com to file your claim or if you have any questions or concerns about this recall.

If you do not receive recall services to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey AVE SE, Washington, DC 20590. You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

If You are a Lessor, federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

We regret any inconvenience that this situation may cause you. HALDEX wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely, James G. Huyge

Senior Reliability Manager

Haldex Brake Products Corporation

and SAF-HOLLAND, Inc