

IMPORTANT SAFETY RECALL

Malfunctioning SCCM - Equipment

B3A/NHTSA 23E-092

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain **MOPAR Steering Column Control Modules (SCCMs) 68508697AB, 68508699AB, 68508698AB, 68508700AB, 68508701AF, 68508702AF and 68508704AF** intended for use on some 2023-2024 (D2) RAM 3500 Pickup, 2023-2024 (DD) RAM 3500 Cab/Chassis, 2023 (DF) RAM 3500 10K LB. Cab/Chassis, 2023-2024 (DJ) RAM 2500 Pickup, 2023-2024 (DP) RAM 4500/5500 Cab Chassis and 2023 (DS) RAM 1500 Pickup vehicles.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY VEHICLE NEED REPAIRS?

FCA US records indicate that you may have purchased or had an SCCM installed in your vehicle^[1]. Some SCCMs may have been built with a turn signal self-cancelling anti-jam component out of specification or an internal short circuit on the SCCM printed circuit board (PCB).

Federal Motor Vehicle Safety Standard ("FMVSS") 571.108.9.1.1 requires that "The turn signal operating unit must be self-cancelling by steering wheel rotation and capable of cancellation by a manually operated control." The suspect SCCMs, when installed in a vehicle, may not allow the self-cancelling feature to function correctly. FMVSS 571.108.6.1.5 requires that "only those light sources intended for meeting lower beam photometrics are energized when the beam selector switch is in the lower beam position, and that only those light sources intended for meeting upper beam photometrics are energized when the beam selector switch is in the upper beam position." The suspect SCCMs, when installed in a vehicle, may cause the high beams to activate when using the turn signal, or the turn signal to activate when using the high beams.

A turn signal which remains active after a completed turn may cause surrounding drivers to misunderstand the intent to change vehicle direction. High beam activation when the turn signal switch is activated may result in reduced visibility of oncoming drivers. **Either of these conditions may cause a vehicle crash without prior warning.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US will repair your SCCM^[2] free of charge (parts and labor). To do this, your dealer will exchange or replace the SCCM. We recommend that you schedule a service appointment to minimize your inconvenience. Please bring your SCCM and this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online.^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC

YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership.
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment.**
- 3. Visit recalls.mopar.com or download the Mopar Owner's Companion App.**

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall B3A.



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.