



Ricon Corporation
1135 Aviation Place
San Fernando, CA 91340

Phone: 818.267.3000
Fax: 818.962.1201
www.Wabtec.com

IMPORTANT SAFETY RECALL

January 8, 2024

RE: NHTSA Recall Number 23E-091

Dear [End User]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ricon has decided that a noncompliance with Federal Motor Vehicle Safety Standard (FMVSS) 403 exists in the Ricon wheelchair lift Threshold Warning System (TWS) installed in your vehicle as the beacon does not meet the minimum light intensity requirements. If the beacon does not display the minimum required light intensity, it could be less visible to users located near an out of position platform lift and may increase the risk of injury.

- Your Ricon Wheelchair Lift's Threshold Warning System Kit is being recalled
- Please Contact Ricon Corporation to have the Wheelchair Lift TWS remedied

WHAT IS BEING RECALLED:

This recall applies to approximately 5,321 Threshold Warning System (TWS) Kits (Ricon PN RI32885) that are used with Ricon Baylifts (RISSBF3760-1R, -2R & -3R) and Mirage (F9TF; F9TH and F10XF) series Wheelchair Lifts produced between May 7, 2012 and November 15, 2023.

WHY IS THE TWS KIT BEING RECALLED:

The Threshold Warning System Kit (PN RI32885) Sensor Assembly (PN RI32861) incorporates a red beacon that is configured with two incandescent bulbs. Ricon has determined that the wattage rating of the bulbs is not sufficient to produce the minimum light intensity of 20 candela specified in FMVSS 403.

WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

There are two ways for you to make arrangements to have your vehicle(s) serviced:

1. Contact your vehicle manufacturer service organization and provide them with your Vehicle Identification Number (VIN) and request a service date to complete the required work under program 23E-091.
2. Alternately, you may contact Ricon directly by emailing Ricon's Recall Coordinator, at Admin23E091@wabtec.com or by locating the nearest Ricon servicing dealer using the locator on the Ricon website – www.riconcorp.com



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Ricon will update the TWS Kit (PN RI32885), Sensor Assembly (PN RI32861) with a new beacon that will meet the light intensity requirements. This repair will take approximately 0.5 hours and will be provided to you free of charge.

If you have previously paid for a repair to address the issue described above, you may be eligible for reimbursement. Please contact Ricon at Admin23E091@wabtec.com.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures, please contact Ricon Customer Service at (800) 322-2884.

We apologize for any inconvenience related to this issue.

Sincerely,

Frank Golemis
Director of Engineering