

IMPORTANT SAFETY RECALL

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Platinum Driveline, Inc. has decided that a defect which relates to motor vehicle safety exists in clutch cover assembly 361986. Although the issue may not be present in all units sold, we will be recalling all of the below listed items sold to our customers between the dates of **01/17/2023 to 10/05/2023.**

The clutch cover, also called the Pressure Plate Cover Assembly (PPCA), is a key component of a vehicle's clutch system. The role of the cover assembly is to engage & disengage the drive plate while providing sufficient clamping force and maintaining proper pedal effort for driver comfort.

The component 361986 provided since the date of 01/17/2023, features a casting made from HT-250 Gray iron. The original equipment required for these vehicle applications uses ductile iron. This application **must** have a ductile iron pressure plate. Gray iron pressure plates are subject to bursting at elevated RPMs. During the time of failure, the clutch cover shatters and can potentially break past the bellhousing. This issue, if not addressed, can lead to serious injury or even death to the end user.

Affected Items:

- 361986
- 07-181 (featuring build reference numbers listed below)
 - 12450
 - 12657
 - 13514

Warranties of Platinum Driveline's direct customers will be issued to all claimants by way of an internal credit memo to be applied to future sales. Labor claims that are applied for based on this product error, will be reviewed and applied in the same manner by way of internal credit memos, if approved. Documentation of all claimed values must be provided to obtain credit value. The claim for the product will reflect the value at the time of the original sale, this excludes additional costs claimed for labor and product replacement.

If the recalled product was not purchased directly through Platinum Driveline, Inc., but through a 3rd party entity, a replacement clutch kit (clutch cover and clutch disc) will be furnished to repair the vehicle once replacement pieces are available. If a labor claim is requested, it will be reviewed and processed by Platinum Driveline, Inc. To receive this replacement item, and or labor claim, a submission must be made to Platinum Driveline, Inc. via email to Orderdesk@platinumdriveline.com. This submission must contain the following details to be processed and received.

1. Email subject line stating "NHTSA Recall ID: 23E078 Submission – (Include Customer Name)"
2. Name, address, and phone number of vehicle owner.
3. Vehicle Year, Make, Model, and Engine.
4. Vehicle Milage.
5. Name of company from which the product was purchased.
6. Proof of purchase including order date and order number (Copy of Invoice).

In the case that a labor charge is being requested.

7. Repair shop name, phone number, and address.
8. Shop invoice showing labor charges being requested.
9. Any additional receipts or documentation regarding the labor charge. Including, but not limited to images and or other documentation of unit failure or failure of additional items where the recalled unit is at fault.

Additional details may be requested if the documentation supplied is not sufficient to process the claim. Labor Claim Forms can be supplied by Platinum Driveline, by request, to ensure all information requirements are met.

Customers may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if the owner believes that the manufacturer has failed or is unable to remedy the defect without charge within a reasonable timeframe