

IMPORTANT SAFETY RECALL

NHTSA Recall #23E078

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Platinum Driveline, Inc. has decided that a defect which relates to motor vehicle safety exists in clutch cover assembly 361986. We will be recalling all of the below listed items sold to our customers between the dates of **01/17/2023 to 10/05/2023.**

The clutch cover - also called the Pressure Plate Cover Assembly (PPCA), may have been manufactured with material that may break.

Fractured pieces may become projectiles, increasing the risk of injury.

Affected Items:

- 361986
- 07-181 (featuring build reference numbers listed below)
 - 12450
 - 12657
 - 13514

The clutch cover and disc replacement will be provided free of charge and should take 5.0 hours to replace.

Warranties of Platinum Driveline's direct customers will be issued to all claimants by way of an internal credit memo to be applied to future sales. Labor claims that are applied for based on this product error, will be reviewed and applied in the same manner by way of internal credit memos, if approved. Documentation of all claimed values must be provided to obtain credit value. The claim for the product will reflect the value at the time of the original sale, this excludes additional costs claimed for labor and product replacement.

If the recalled product was not purchased directly through Platinum Driveline, Inc., but through a 3rd party entity, a replacement clutch kit (clutch cover and clutch disc) will be furnished to repair the vehicle once replacement pieces are available. If a labor claim is requested, it will be reviewed and processed by Platinum Driveline, Inc. To receive this replacement item, and or labor claim, a submission must be made to Platinum Driveline, Inc. via email to Orderdesk@platinumdriveline.com.

This submission must contain the following details to be processed and received.

1. Email subject line stating “NHTSA Recall ID: 23E078 Submission – (Include Customer Name)”
2. Name, address, and phone number of vehicle owner.
3. Vehicle Year, Make, Model, and Engine.
4. Vehicle Milage.
5. Name of company from which the product was purchased.
6. Proof of purchase including order date and order number (Copy of Invoice).

In the case that a labor charge is being requested.

7. Repair shop name, phone number, and address.
8. Shop invoice showing labor charges being requested.
9. Any additional receipts or documentation regarding the labor charge. Including, but not limited to images and or other documentation of unit failure or failure of additional items where the recalled unit is at fault.

Additional details may be requested if the documentation supplied is not sufficient to process the claim. Labor Claim Forms can be supplied by Platinum Driveline, by request, to ensure all information requirements are met.

Customers may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>, if the owner believes that the manufacturer has failed or is unable to remedy the defect without charge within a reasonable timeframe.