93A/NHTSA 23E-069

YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION
 Call your authorized Chrysler /
 Dodge / Jeep® / RAM Dealership
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment

DEALERSHIP INSTRUCTIONSPlease reference Safety Recall **93A**.

- 2024

IMPORTANT SAFETY RECALL

Gear Position Sensor

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US LLC, has decided that certain Mopar Gear Position Sensors part number 68331278AB also Mopar Transmission Assemblies 05106257AG and 05106257AF intended for use on [2018 - 2024 model year (JL) Jeep® Wrangler and 2020 - 2023 model year (JT) Jeep® Gladiator] vehicles equipped with a manual transmission fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 111 - Rear visibility and 108 - Lamps, reflective devices, and associated equipment.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

WHY DOES MY ITEM OF EQUIPMENT NEED REPAIRS?

FCA US LLC, records indicate that you may have purchased a MOPAR Gear Position Sensor or transmission assembly for your vehicle ^[1]. Some Gear Position Sensors / All Gear Sensors (AGSs) may have been improperly manufactured and some manual transmission assemblies may have been built with an improperly manufactured Gear Position Sensor / AGS which may cause the reverse lights and back-up camera to be disabled. When installed in a vehicle, suspect Gear Position Sensors / AGSs may not display the rearview image or activate the backup lamps during a backing event. The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. If this warning is not heeded, backing without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle. Failure to illuminate the backup lamps may not adequately illuminate the roadway behind the vehicle or indicate to other drivers or pedestrians the intention to backup, which can cause a crash without prior warning.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected...". FMVSS No. 571.108 requires that backup lamps "Must be activated when the ignition switch is energized and reverse gear is engaged."

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US will repurchase your suspect Gear Position Sensors / AGSs and manual transmission assemblies equipped with suspect Gear Position Sensors / AGSs [2] free of charge (parts and labor). To do this, your dealer will repurchase the component or replace the gear position sensor if installed in a vehicle. We recommend that you schedule a service appointment to minimize your inconvenience. Please bring your gear position sensor or manual transmission assembly and this letter with you to your dealership.

TO SCHEDULE YOUR <u>FREE</u> REPAIR, CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. [3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations Fiat Chrysler Automobiles US LLC



Mr. Mrs. Customer 1234 Main Street Hometown, MI 48371

^[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

^[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

^[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.