

COVERCRAFT

IMPORTANT SAFETY RECALL

NHTSA Recall No. 23E-066/2023-000063 R000

This notice applies to the following second row seat cover models: Listed Below.

September 8, 2023

Dear Valued Covercraft Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act

Covercraft has determined that the 2018-2022 Buick Envision, 2018-2022 Ford EcoSport and 2021-2023 Toyota Sienna second row seat covers that we manufactured did not meet our internal design standard for the inclusion of **a low tensile (low breaking point) thread** in support of factory bolster and side air bags. Our records indicate that you purchased the affected seat covers. Covercraft is initiating a voluntary recall of these seat covers to inform you of the situation and to advise you of the product improvement being initiated and made available.

Buick Envision -GTB4117CAGY, GTB4117ENCB, GTB4117ENTB

Ford EcoSport - GTF662CAGY, GTF662CMMB, GTF662CMOK, GTF662CMSC, GTF662CMUT, GTF662COBK, GTF662ELBO, GTF662ENBC, GTF662ENBK, GTF662ENCB, GTF662ENC, GTF662ENDB, GTF662ENGB, GTF662ENRB, GTF662ENSS, GTF662ENTB, GTF662LTBK, GTF662MIBK, GTF662NECH, GTF662NEHR, GTF662SMBK, GTF662SMBL, GTF662SMGY, GTF662SMRD, GTF662SMTN, GTF662VLGY, GTF662LTGE

Toyota Sienna - GTT4322CAGY, GTT4322ENCB, GTT4322ENCC, GTT4322ENTT, GTT4322LTLG, GTT4322LTSN, GTT4322MISS, SS8532PCCH, SS8532PCGY, SS8532WFGY, SS8532WFTP, SS8533PCGY, SS8533WFGY, SS8533WFTP, SSC8532CAGY, SS8532COBK

Covercraft is providing, at no charge, a replacement set of seat covers **for the second row** to replace the set that you purchased. The product will look similar to your existing seat cover and will install in the same manner. The new seat cover should arrive in 3 weeks from the date of your response to Covercraft.

While you are waiting on your new seat covers to arrive, you should remove the existing seat covers from your vehicle seats.

If you have already experienced this specific condition and paid to replace your seat covers,

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you may request reimbursement for your expenses. Submit your claim with details (such as a receipt for the replacement covers or other details) to questions@covercraft.com and after verifying the information, reimbursement will be sent to you within 60 days.

If you have questions about the recall or replacement product. Please contact Covercraft Customer Service at 877-797-2487 or questions@covercraft.com If you received this notice in error, please contact Covercraft Customer Service at 877-797-2487.

If you believe that Covercraft has failed or is unable to remedy the defect without charge within a reasonable time, you may contact the following: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-824-9153), or visit <http://www.NHTSA.gov>.

Covecraft designs, engineers and test its products with safety as our priority. Your trust is of utmost importance to us and we apologize for any inconvenience or concerns this may have caused.

Sincerely,

Morgan Ein

A handwritten signature in black ink, appearing to be 'ME' with a stylized flourish.

Chief Commercial Officer

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