# IMPORTANT SAFETY RECALL RECALL NO. 23E-064

## Dear Streamline Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Streamline Industries, Inc. has decided that certain brake hose assemblies manufactured between May 2018 and January 2021 and sold under the name LA Chopper fail to conform to Federal Motor Vehicle Safety Standard No. 106, *Brake hoses*. Accordingly, we are initiating this safety recall for the brake hose assemblies identified in the attached list of affected brake hoses.

### WHAT IS THE PROBLEM?

Due to a manufacturing error, the recalled brake hose assemblies may not comply with the performance requirements in FMVSS 106 S5.3. For brake hose assemblies that do not comply with one of the performance requirements in FMVSS 106 S5.3, there is a risk that the brake hose could fail, increasing the risk of a crash.

## WHAT ARE WE DOING ABOUT THE PROBLEM?

Streamline will replace affected brake hose assemblies at no charge with a comparable brake hose assembly. You may identify whether your brake hose assemblies is one of the affected parts using the part number (the alphanumeric characters following the letters "LA") and the date of manufacture listed on the packaging. Please see the following photographs for examples of the part number and the date of manufacture.





#### WHAT SHOULD YOU DO?

If you purchased one of these sets, you may return it to the retailer where you purchased the brake hose assembly for a replacement assembly. You may also contact Streamline at (800) 310-5519 for instructions to receive a replacement brake hose assembly free of charge. If you previously replaced your brake hose assembly, please contact Streamline to determine whether you are eligible to be reimbursed for the part.

Do not install the recalled brake hose assemblies. If you previously installed a recalled brake hose assembly, you should replace it.

## **QUESTIONS OR CONCERNS?**

If you have questions or concerns about this recall, please contact Streamline at (800) 310-5519.

If you have a complaint relative to this recall, you may report it to the following:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

If you are no longer the owner of the vehicle(s) using the recalled brake hose assemblies, please forward this notice to the new owner or provide the new owner's contact information to Streamline at the number above so that we can notify the new owner of this recall.

Streamline is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.
Sincerely,
Streamline Industries, Inc.