



February 6, 2023

Hello,

Please see the attached recall notice from Suburban Manufacturing for the 3032AST / 3031AST - SDS2 2 Burner Cooktop.

This relates to the 3032AST and 3031AST models only which can be identified by the images attached. The cooktop in question is the flush mount cooktop with the burner controls at the front of the cooktop (NOT the cooktop with the controls on the left hand side, model #3045AST).

What you need to do: Contact Suburban's Customer Service department at 423-775-2131 x7101 to identify an authorized Suburban service center near you that will be able to make the repair.

This will not require a return to our facility here in Longmont, CO for the repair as you should be able to work directly with an authorized Suburban service center in your area. For those in the Denver area that would like us to perform the repair, please let us know.

If you have any questions or if we can assist in any way, please do not hesitate to contact either Ethan or myself.

Best regards,

Scott Mavis
Outfitter Manufacturing
tel: 970-535-9421
outfittermfg.com



676 Broadway St. Dayton, TN 37321

NHTSA Safety Recall: 23E-002

Date: February 6, 2023

Via Email and Overnight Delivery

IMPORTANT SAFETY RECALL

OEM CUSTOMER NOTIFICATION

This Customer Notification is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Suburban Manufacturing has decided that a defect which relates to motor vehicle safety exists in SDS2 – 2 Burner cooktops that were installed in recreational vehicles. The internal aluminum burner tubes connecting the gas valves to the cook top burners can fracture from excessive vibration or shock experienced in recreational vehicles. The burner tube could crack resulting a leak of propane when the top burner gas valve is opened to use the appliance. If ignited the propane could result in a fire and/or explosion which could result in personal injury.

WHAT WE WILL DO

Suburban will provide a remedy at no cost. Suburban will provide your company and dealer with work instructions to remedy the defective cooktops. With proper documentation, Suburban will reimburse owners for the retail cost of an SDS2 cooktop if it was replaced prior to the issuing of this recall.

WHAT YOU SHOULD DO

You or your dealer must contact Suburban's Customer Service department at 423-775-2131 ext 7101 or via email at orders@suburban.com. Suburban will coordinate with you about executing the prescribed remedy.

If after contacting Suburban's Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause you. As we are sure you will appreciate, the safety and quality of our products are of the utmost importance to us. Thank you for your attention and cooperation in this matter.

Sincerely,

Suburban Manufacturing



**SUBURBAN MANUFACTURING
MODEL 3032AST / 3031AST**