

# IMPORTANT SAFETY RECALL

## Rearview Camera Visibility

57A/NHTSA 23E-061

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA has decided that a defect, which relates to motor vehicle safety, exists in certain Central Vision Park Assist Modules (CVPAMs) part numbers 68606053AA, 68382435AE, 68382435AF, 68606048AA, 68606048AB, 68606048AC, 68382478AI, 68382478AJ, 68606025AA, 68606025AB, 68606025AC, 68426135AG, 68606051AA, 68606051AB, 68606051AC, 04672884AF, and 04672884AG, intended for use on some 2022 through 2023 Model Year (WL) Jeep® Grand Cherokee and 2021 through 2023 Model Year (WL) Jeep® Grand Cherokee L and 2022 through 2023 Model Year (WS) Wagoneer and Grand Wagoneer vehicles.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

### WHY DOES MY VEHICLE NEED REPAIRS?

FCA US records indicate that you may have purchased a CVPAM for your vehicle <sup>[1]</sup>. Some of the above CVPAMs may contain software that may prevent the camera signal from passing through to the media screen under certain conditions. If installed in a vehicle, the vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing. **If this warning is not heeded, backing up without verifying it is safe to do so could lead to an increased risk of a crash or injury to people outside the vehicle.**

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible and meet the requirements of FMVSS No. 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected." Vehicles with suspect CVPAMs may not display the rearview image during a backing event under certain conditions.

### HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US will repurchase suspect CVPAMs <sup>[2]</sup>. To do this, your dealer will inspect the part number of CVPAM and repurchase suspect modules. Please bring your CVPAM and this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,  
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

### WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit [www.fcarecallreimbursement.com](http://www.fcarecallreimbursement.com) to submit your reimbursement request online. <sup>[3]</sup> Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations  
FCA US LLC

### YOUR SCHEDULING OPTIONS

#### 1. **RECOMMENDED OPTION**

Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership.

2. Call the FCA Recall Assistance Center at **1-800-853-1403**. An agent can confirm part availability and help schedule an appointment

3. Visit [recalls.mopar.com](http://recalls.mopar.com) or download the Mopar Owner's Companion App.

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity.

### DEALERSHIP INSTRUCTIONS

Please reference Safety Recall **57A**.



**Mr. Mrs. Customer**  
**1234 Main Street**  
**Hometown, MI 48371**

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.