



Mr Sample  
All Street 10  
123456 Ownercity  
Country

**IMPORTANT SAFETY RECALL**  
NHTSA RECALL NO: 23E-057

Date: August \_\_\_\_, 2023

Dear \_\_\_\_\_,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

RevHD, LLC (“RevHD”) has decided that a defect that relates to motor vehicle safety exists in certain oil and PSI oil hub caps. In high heat situations in excess of 270 degrees Fahrenheit, the lens of the hub caps subject to this notice can come loose or dislodged, allowing lubricant to leak out of the wheel end. Lack of lubricant in the wheel end can cause the wheel bearings to overheat, resulting in bearing seizure, wheel end fires or a wheel-off condition, leading to an increased risk of a crash.

RevHD has initiated a voluntary safety recall of the subject hub caps. You are receiving this letter because our records indicate that you may have purchased one or more of the recalled hub caps. At no charge to you, RevHD will refund the purchase price you paid for any hub caps subject to this notice.

Please read this notice carefully and follow the steps outlined in the instructions below.

**Affected Equipment**

**The affected equipment is identified as follows:**

**Product Line: RevHD Severe Duty Oil and PSI Oil Hub Caps**

**Part Numbers: RHO-S01; RHO-T03; RHO-T03psi; RHO-T04; RHO-T04psi**



The hub caps subject to this notice were manufactured from approximately September 2022 through May 2023, and can be identified by the SKUs listed above. The recall includes ALL hubcaps matching the above SKUs; there are no specific date codes needed to identify them.

**What will RevHD do for you?**

If you have an affected hub cap on the date you receive this notice, RevHD will reimburse you the purchase price you paid for the hub cap and associated labor costs, calculated at local labor rates, for removing the affected hub cap and installing a new replacement hub cap.

If you've had your hub caps replaced due to lubricant leakage before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or questions on how to obtain your refund, contact RevHD at (888) 317-6694.

**What should you do?**

If you have one or more of the hub caps covered by this recall, please contact RevHD promptly at (888) 317-6694 or by email at [RevHD@us.crawco.com](mailto:RevHD@us.crawco.com) to arrange for your refund. RevHD will provide a prepaid postage label for you to use to return your hub cap(s), and will process your refund once your hub cap has been received.

If you believe that RevHD has failed or is unable to remedy the defect without charge within 60 days after your receipt of this notice, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, West Building, Washington, DC 20590, or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee by First Class Mail within ten days of your receipt of this notice.

We apologize for any inconvenience that this action may cause you. Because we are concerned about your safety, we urge you to take immediate action. Thank you in advance for your cooperation. If you have any questions about these instructions, please contact RevHD Customer Support at (888) 317-6694 for assistance.

On Behalf of RevHD,

George Rountree  
Crawford & Co  
1 (888) 317-6694  
[RevHD@us.crawco.com](mailto:RevHD@us.crawco.com)