



Dana® Spicer®

September 12, 2023

**SAFETY RECALL NOTICE
ACTION REQUIRED**

VIA FIRST CLASS MAIL

Navistar

Re: Dana, Inc., NHTSA Recall # 23E-052

Dear Navistar:

Dana, Inc. (“Dana”), in conjunction with the National Highway Traffic Safety Administration (“NHTSA”), is conducting a voluntary safety recall of certain Dana-Spicer Driveshafts. The driveshafts subject to this notice were manufactured between August 5-10, 2022, and September 8-14, 2022, and with the part numbers below. The defect may not exist in each such driveshaft.

100CS54001-1235M	100cs54001-1415m	100cs54001-515m	100cs54001-561m
100cs54001-660m	100cs54001-665m	100CS54001-685M	100CS54001-690M
100cs54001-790m	100CS54001-795m	100CS54001-820M	100CS54001-858m
100CS54001G-1075M	100cs54001g-1410m	100CS54001g-1545m	100cs54001g-525m
100cs54001g-820m	100cs54001g-835m	100CS54001G-890M	100cs54001g-905m
100cs54004-1023m	100cs54004-1036m	100CS54004-1045m	100cs54004-1050m
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100cs54004-1110m	100cs54004-1112m	100cs54004-1125m	100cs54004-1130m
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100cs54004-904m	100CS54004-910M	100CS54004-920M	100CS54004-936M
100cs54004-945m	100cs54004-971m	100cs54004-972m	100cs54004-998m

100cs54004g-1045m	100CS54004G-1110M	100cs54004g-1180m	100CS54004G-1190M
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100ds55007-995m	100DS55007G-1000M	100ds55007g-1008m	100DS55007G-1040M
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Dana is conducting this recall to address the potential for certain driveshafts to experience a separation. In that event, the driveshaft may separate from the vehicle without warning, which could affect a vehicle operator’s control of the vehicle.

Given this potential issue, Dana is voluntarily recalling the subject driveshafts. The recall remedy is immediately available in limited quantities. Owners of vehicles that contain the subject driveshafts will be asked to bring their vehicles to their chosen dealership service centers. When a vehicle is presented to a service center for repair under this recall, at no charge to the vehicle owner, the service center will replace the driveshaft following standard repair procedures for a driveshaft replacement.

Dana needs your assistance to notify your customers and dealerships of this recall. NHTSA has approved for transmission to your end customers the recall notification letter attached hereto as Attachment A, to be sent in the envelope attached hereto as Attachment B. Please note that this letter and envelope may not be altered without the express approval of NHTSA. Please immediately transmit this communication to all end-user customers.

Please also send the letter attached hereto as Attachment C, to notify each of your dealerships of this recall.

To discuss implementation of this recall, or if you have any concerns about the notification letters or process, please contact Dave Durnwald at 419-887-3360 as soon as possible.

Please note that it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by this notification until the issue described in this notice has been remedied.

We regret this inconvenience. We at Dana are committed to the highest standards of safety and product quality, and our interest is in your satisfaction with our equipment. We look forward to working with you to enable this recall to be completed in a timely manner with minimal disruption to your customers. Thank you.

Sincerely,

Dana, Incorporated

Attachment A



Dana® Spicer®

IMPORTANT SAFETY RECALL

[DATE]

VIA FIRST CLASS MAIL

VIN: [insert]
[customer address]

Re: NHTSA Recall # 23E-052

Dear [customer]:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dana, Inc. (“Dana”) has decided that a defect which relates to motor vehicle safety exists in certain Dana-Spicer Driveshafts. The driveshafts subject to this notice were manufactured between August 5-10, 2022, and September 8-14, 2022, and with the part numbers below. The defect may not exist in each such driveshaft.

100CS54001-1235M	100cs54001-1415m	100cs54001-515m	100cs54001-561m
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Driveshafts subject to this notice can experience a separation. In that event, the driveshaft may separate from the vehicle, which could cause a loss of power, and increase the risk of a crash without prior warning.

Given this potential issue, Dana is voluntarily recalling the subject driveshaft units. At no charge to you, Dana will replace all driveshafts that are subject to this notice. Dana can begin offering the recall remedy immediately in limited quantities.

It will take approximately 1 hour to replace the driveshaft.

Please bring your vehicle to a dealership service center near you to complete the repair.

Should you have any questions, please call 1-877-777-5360. Please also contact Dana at this number if you have previously incurred costs to repair or replace your recalled driveshaft because it separated from your vehicle, as you may be eligible for reimbursement. In the event you believe we

have failed or are unable to provide the offered remedy without charge to you within sixty (60) days after you seek a recall remedy, you may so notify the Secretary of Transportation at the following address: 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

We regret this inconvenience. We at Dana are committed to the highest standards of safety and product quality, and our interest is in your safety and satisfaction with your equipment. Thank you.

Sincerely,

Attachment B

Dana Incorporated
3939 Technology Drive
Maumee, OH 43537

Presort First Class
US Postage
PAID
Dallas, TX
Permit No. 919

SAFETY RECALL NOTICE

John Smith
123 Street Rd
Anywhere, OH 12345-1234

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department
of Transportation

Issued in Accordance
With Federal Law



NHTSA

NATIONAL HIGHWAY TRAFFIC
SAFETY ADMINISTRATION

Attachment C



[DATE]

**SAFETY RECALL NOTICE
ACTION REQUIRED**

Re: Dana, Inc., NHTSA Recall # 23E-052

Dear Dealer:

Dana, Inc. (“Dana”), in conjunction with the National Highway Traffic Safety Administration (“NHTSA”), is conducting a voluntary safety recall of certain Dana-Spicer Driveshafts. The driveshafts subject to this notice were manufactured between August 5-10, 2022, and September 8-14, 2022, and with the part numbers below. The defect may not exist in each such driveshaft.

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Given this potential issue, Dana is voluntarily recalling the subject driveshafts. The recall remedy is immediately available in limited quantities. Owners of vehicles that contain the subject driveshafts will be asked to bring their vehicles to their chosen dealership service centers for a driveshaft replacement. If a vehicle is presented to you for repair under this recall, at no charge to the vehicle owner, you must replace the driveshaft, following standard repair procedures for a driveshaft replacement.

You should submit your costs for reimbursement through the standard claims processing system, indicating that “Recall” is the basis for the claim.

To discuss implementation of this recall, please contact 1-877-777-5360 as soon as possible.

Please note that it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by this notification until the issue described in this notice has been remedied.

We regret this inconvenience. We at Dana are committed to the highest standards of safety and product quality, and our interest is in our customers' safety and satisfaction with their equipment. We look forward to working with you to enable this recall to be completed in a timely manner with minimal disruption to your customers. Thank you.

Sincerely,

Dana, Incorporated