



United Pacific Industries, Inc

IMPORTANT SAFETY RECALL

performed for free.



EAGLE EYES
Eagle Eyes Traffic Industrial Co.,

OWNER NOTIFICATION

NHTSA Recall 23E-048

February 9, 2024

Dear Owner of United Pacific (part no.31645 & 31646) headlamp assemblies:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. United Pacific Industries, Inc (“UPI”), in connection with its manufacturer Eagle Eyes Traffic Industry Ltd (“EE”), have decided that certain United Pacific (part no.31645 & 31646) headlamp assemblies fail to conform to Federal Motor Vehicle Safety Standard No. 108, “Lamps, reflective devices, and assoc. Equipment.”

This follow-up notice is sent to you in connection with our earlier INTERIM OWNER NOTIFICATION sent to you on or around August 7, 2023.

Our records indicate that you have distributed or installed the identified headlamp.

Reason for Recall

EE & UPI are recalling certain UPI aftermarket headlights with model numbers 31645 and 31646, sold as replacement headlights for Peterbilt 389 vehicles.

The headlights may not have the correct amount of light output, which can reduce visibility. As such, these headlights fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamp, Reflective Devices, and Associated Equipment."

As a result, reduced visibility from insufficiently bright headlights can increase the risk of a crash without prior warnings.

What UPI & EE Will Do

As you know we previously advised in the INTERIM OWNER NOTIFICATION that parts to remedy the affected products will be available later. We are now ready to initiate the replacement process which is free of charge. To obtain replacement parts will take approximately ninety (90) to one hundred twenty (120) days.

The first part to the process is to ascertain the quantity of replacement parts to be produced, follow by the production of the replacement parts, follow by the exchange of the defective parts for the replacement parts.

What You Should Do

Please contact your local parts distributor or retailer who you purchased the aftermarket assemblies from. They will be able to provide you with the new assemblies, that meet Federal Motor Vehicle Safety Standard No. 108.

If you have any questions regarding this notice or the recall campaign, please contact Kayla Duppy at 951-870-8357 or email at kayla@inhouseco.com. You may also contact us at InHouse Co Law Firm at 7700 Irvine Center Dr. Suite 800, Irvine, CA 92618 for any questions or concerns. InHouse Co Law Firm has been appointed to assist and manage this recall campaign.

If EE or UPI fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Thank you for your cooperation. We are sorry for any inconvenience this may cause you.