

500 HIGHWAY 18 WEST
POST OFFICE BOX 189
GARNER, IOWA 50438
641-923-3711 • FAX 641-923-6063
www.imt.com



August 2023

IMPORTANT SAFETY RECALL NHTSA Recall No. 23E-042

Ref: IMT Model 50345 Loaders: Stabilizer Beam Welds May Crack Over Time

Dear IMT Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IMT has decided that a defect which relates, to motor vehicle safety, exists in all IMT Model 50345 Loaders have stabilizer beams with welds that over time can crack and break under load. If the cracks in the weld of the stabilizer beam are not addressed, they could progress and eventually cause the stabilizer beam to break. If the stabilizer beam breaks when the hydraulic loader is being operated, it may lead the vehicle to tip while lifting a load or to disengage the load, increasing the risk of property damage or injury.

! I M P O R T A N T !

- Your IMT Equipment is being recalled.
- Contact IMT at 800-554-4421 for any questions.
- This recall repair will result in **no cost** to you.

Why is a recall being conducted?

Certain IMT model 50345 Hydraulic loaders have stabilizer beams with welds that over time can crack and break under load.

500 HIGHWAY 18 WEST
POST OFFICE BOX 189
GARNER, IOWA 50438
641-923-3711 • FAX 641-923-6063
www.imt.com



What are we doing about the problem?

IMT is sending new stabilizer beams to replace suspect population. The remedy will take approximately 8 hours. Repair will be done free of charge.

What should you do?

Please follow procedure for changing out stabilizer beams and contact warranty when work is completed.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact IMT at 800-554-4421 to allow us to assist you.

DISTRIBUTOR RESPONSIBILITY:

Please be reminded that it is a violation of Federal law for you to sell or lease any IMT crane models covered by this notification until this recall has been performed on these units. Substantial civil penalties apply to violations of this law.

It is the distributor's responsibility to contact any owners on the attached list and to support service for this remedy. Make sure the customer is aware the remedy will be performed without charge.

If you are a lessor of this vehicle, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice. If you no longer own this vehicle, please contact us with information of the current owner of this vehicle.

500 HIGHWAY 18 WEST
POST OFFICE BOX 189
GARNER, IOWA 50438
641-923-3711 • FAX 641-923-6063
www.imt.com



If you have installed this replacement part prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact IMT Customer Service at the number listed above.

If IMT fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.
Washington, DC 20590
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Your IMT Team