



Dana® Spicer®

## IMPORTANT SAFETY RECALL



6/30/2023

VIA FIRST CLASS MAIL



*Re: NHTSA Recall # 23E-035*

Dear [REDACTED]:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dana, Inc. ("Dana") has decided that a defect which relates to motor vehicle safety exists in certain Ultimate Dana 60™ Bracketless Crate Axles® sold to aftermarket customers for use in some Jeep® Wrangler® vehicle applications. The axles subject to this notice were manufactured between September 7, 2022, and September 8, 2022, with the following part numbers:

- 10056030
- 10005778
- 10005777
- 10056043

Axles subject to this notice can experience a pinion tail bearing seizure. In that event, the axle may not be able to rotate, which could affect a vehicle operator's control, and increase the risk of a crash. Drivers will likely experience substantial noise and vibration of the axle before any pinion tail bearing seizure would occur, and should immediately stop driving if they experience substantial noise and vibration of the axle.

Given this potential issue, Dana is voluntarily recalling the subject axle units. At no charge to you, Dana will replace all axles that are subject to this notice with a new Ultimate Dana 60™ Bracketless Crate Axle®.



If you have purchased an axle subject to this notice, but have not yet installed it in a vehicle, please contact Dana at 1-877-777-5360. Dana will arrange for the return of your recalled axle, and will provide you with a replacement axle.

If you have already installed your recalled axle, please present your axle to one of the following service centers for replacement as soon as possible. Dana will provide a replacement axle to the service center for your vehicle.

- 4WP
  - Website: <https://www.4wheelparts.com/stores/find-a-store>
  - Phone: 1-877-474-4821
- A&A Auto Stores
  - Website: <http://www.aaautostores.com/StoreLocator.aspx>
  - Phone: 1-888-675-0115
- Northridge 4x4
  - Website: <https://www.northridge4x4.com/contact-us>
  - Phone: 1-866-601-5340

It will take approximately 2.5-3 hours to replace the axle, once a replacement axle is supplied to the service center.

Please contact Dana at 1-877-777-5360 for information on other available service centers if these centers are not conveniently located to you. Please also contact Dana at this number if you have previously incurred costs to repair or replace your recalled axle because it experienced a pinion tail bearing seizure, as you may be eligible for reimbursement.

Should you have any questions, please call 1-877-777-5360. In the event you believe we have failed or are unable to provide the offered remedy without charge to you within sixty (60) days after you seek a recall remedy, you may so notify the Secretary of Transportation at the following address: 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

We regret this inconvenience. We at Dana are committed to the highest standards of safety and product quality, and our interest is in your safety and satisfaction with your equipment. Please contact Dana immediately for a free replacement of your axle. Thank you.

Sincerely,

