

**IMPORTANT SAFETY RECALL NOTICE – #23E034**

**This notice applies to your vehicle(s) appearing on the attached list**

May 2023

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Ecotuned Technologies has decided that a defect which relates to motor vehicle safety exists in 2018-2023 Micro bird G5, electric vehicles equipped with an MK3 – 88kWh propulsion system.

**So that we can notify you of recalls affecting your vehicle(s), it is important that you inform us of any change or error in your mailing address, vehicle ownership or status. Please send the completed form at the bottom of this letter to support@ecotuned.com using Address/Ownership Change in the Subject area.**

The Ecotuned Technologies MK3 system installed in Micro Bird electric vehicles comprises an AC charging harness that can pose a risk of high heat dissipation during a charging session using a Level 2 AC 240V configuration.

If a high heat dissipation episode occurs, this could result in a thermal incident propagating through the engine compartment, enhancing the risk of fire in the vehicle and its environment.

**Safety measures to apply until recall is completed:**

- Do not charge on any AC charge station setup indoors.
- While charging with an AC charge station outdoors, leave at least 6 feet (2 meters) of distance with all other vehicles and/or building.

**The vehicle may be safely charged using a DC charge station.**

**To complete this recall,**

locate the unit(s) in your fleet that appear on the attached List of Recalled Vehicles and contact a **Micro Bird dealer** to make an appointment to have the situation corrected, free of charge. The correction consists in installing a flame-retardant shield around the AC charging harness. Visit <https://www.microbird.com/dealers> to locate a Micro Bird dealer near you.

**We evaluate that it may take 60 minutes to repair your vehicle.**

Please send any question or concern regarding this recall campaign to support@ecotuned.com, using recall 23E034 in the Subject area.

If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Should Ecotuned Technologies fail or be unable to remedy the situation without charge, you may contact:

**Associate Administrator, National Highway Traffic Safety Administration**

1200 New Jersey Ave S.E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>

**If not possible to have your vehicle corrected at a Micro Bird dealer:**

1. Contact Ecotuned Technologies at support@ecotuned.com using Recall # 23E034 as subject to order parts and get correction instructions.
2. Please have the correction applied at a certified garage.
3. Complete, for each of your vehicles, and sign, the form section of the List of Recalled Vehicles included with this Notification.
4. Once you have completed or declined the recall for all your vehicles, for reimbursement, transmit the completed and signed List of Recalled Vehicles and your detailed invoice(s) to a Micro Bird dealer.

**Changed address or sold the vehicle?**

If you have changed address, or have sold the vehicle, please fill in the following form, and send it to Ecotuned Technologies by email at support@ecotuned.com, using **Recall #23E034** in the Subject area. The information you provide will be used to update our files and, if needed, notify the new owner about this recall.

**Recall # 23E034**

**DO NOT COMPLETE THIS SECTION UNLESS:** Your company changed its name, moved, or no longer own this vehicle.

Vehicle serial number: \_\_\_\_\_

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):
- I no longer own the vehicle (indicate the name/address and phone number of new owner).

Complete the following section **only** if your company has changed its name or moved or to provide the name and address of the new owner

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Phone: \_\_\_\_\_

Zip code: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_