

26677 Agoura Road, Calabasas, CA 91302 Customer Service 800-444-3353

April 07, 2023



IMPORTANT SAFETY RECALL NOTICE

Re: High Position Motorcycle Lift Recall

NHTSA Campaign I.D. Number: 23E-016

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harbor Freight Tools ("HFT") has decided that a defect which relates to motor vehicle safety may exist in certain units of the Central Hydraulics High Position Motorcycle Lift, item number 99887, sold between October 6, 2008, and February 23, 2023. Our records indicate that you have purchased at least one affected product.

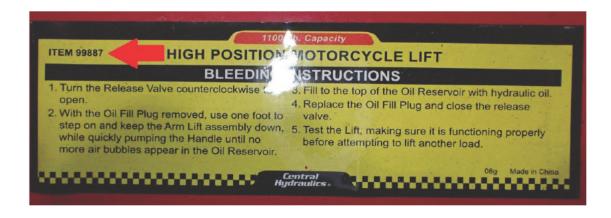
What is the condition?

For certain units of the High Position Motorcycle Lift (Item # 99887), the welds may be susceptible to fatigue cracking. Further, the tubing quality for certain units may be insufficient to repeatedly lift the rated load. The inconsistent weld quality and/or inconsistent tubing may cause the product to fall and/or drop the load, posing a risk of injury and/or property damage. As a precautionary measure, please immediately stop using the High Position Motorcycle Lift.

This recall campaign includes the following item:

Item Number	Item Description	Sale Date Range
99887	High Position Motorcycle Lift	October 6, 2008, through February 23, 2023

The item number for 99887 can be identified by checking the label on the item or the packaging.





All units of the High Position Motorcycle Lift (Item # 99887) are subject to this recall.

What will Harbor Freight Tools do?

HFT will provide a refund in the form of an HFT gift card upon return of the Hydraulic Ram portion of the product to your local Harbor Freight Tools store.

What should you do?

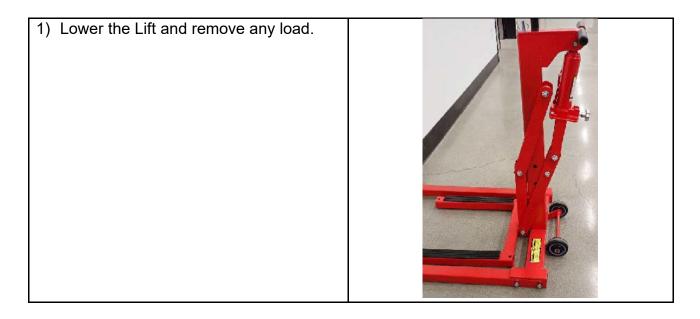
Even if there is no apparent problem, please immediately stop using the High Position Motorcycle Lift. Please follow the below instructions to carefully remove the two bolts and the shaft that secure the Hydraulic Ram and return the Hydraulic Ram to any Harbor Freight Tools store to receive a refund in the form of an HFT gift card. **Do not return the entire product to a Harbor Freight Tools Store.**You must discard the remainder of the High Position Motorcycle Lift. **Do not attempt to repair the product.**

Instructions to remove the Hydraulic Ram

<u>WARNING!</u> To prevent serious injury: Release any load from the Motorcycle Lift before removing the Hydraulic Ram. Wear ANSI-approved safety goggles, heavy-duty work gloves, and safety shoes while removing the Hydraulic Ram.

Required tools from previous product assembly:

- Adjustable or 13mm wrench (x2); and
- Snap ring pliers or needle nose pliers.



2) Close the Release Valve and remove the bolts on the Hydraulic Ram Bracket using adjustable or 13mm wrenches. Remove the Clip Ring using snap ring pliers, then support the Hydraulic Ram while removing the Shaft.

3) Return the Hydraulic Ram to your local Harbor Freight store for an HFT gift card.

4) Recycle the rest of the unit or dispose of it properly

Reimbursement Information:

No remedy components were available to consumers prior to this recall. However, if a customer previously paid to repair the condition prior to receiving notice of the recall, the customer may contact Harbor Freight at Recall@HarborFreight.com or 1-800-444-3353.

Customer Service Help:

If you have any questions or concerns please contact Recall@HarborFreight.com or

Harbor Freight Tools Attn: Product Compliance 26677 Agoura Road Calabasas, CA 91302 800-444-3353

If you still believe that HFT failed to remedy the issue described above without charge and within 60 days of the date of this notice, you may file a complaint with:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue SE West Building Washington, DC 20590

Or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to www.nhtsa.gov

Thank you for being a Harbor Freight Tools customer. We regret this inconvenience but hope you understand that our concern for your safety is paramount.

Sincerely,

Harbor Freight Tools