



April X, 2023

Contact Name
Owner Name
Owner Address
City, State Zip Country

IMPORTANT SAFETY RECALL NHTSA Recall No. 23E015

Dear Commercial Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Bendix Commercial Vehicle Systems LLC has decided that a defect which relates to motor vehicle safety exists in the Bendix® Intellipark® Tractor (Towing) Park Valve Module (PVM). A copy of our February 14, 2023, Defect and Noncompliance Information Report submission to NHTSA can be found on the NHTSA website (<https://www.nhtsa.gov/recalls>) under recall number 23E015.

Impacted Product:

The affected recall population is the entire production of this PVM – February 1, 2019, to February 6, 2023, inclusive.

This action does not affect Bendix Intellipark Non-Towing Park Brake Modules. The affected Towing PVM differs from the Non-Towing PVM in that it has two channels to control the tractor and the trailer park brakes. The non-towing PVM has only one channel that controls the park brakes (as typical on a truck or bus).

Problem Description:

Bendix has determined that the Bendix Intellipark Towing Park Valve Module (PVM) may become stuck in the un-parked position and may not transition from un-parked to parked when the park switch is pulled on the vehicle dash. Remaining in the un-parked position does not allow the vehicle spring brakes to exhaust when the driver pulls the park switch. As a result, the vehicle must be parked by depleting the air storage by fanning down the air brake system with the service brake pedal. Park indication LEDs on the vehicle dash Park Switch that remain off after the park switch is pulled, indicate that the spring brake system has not exhausted, and the vehicle is not parked. In addition, audible exhaust sounds typically heard when an air-braked vehicle is parked are absent, indicating that the vehicle has not parked.

If a driver does not detect the Bendix® Intellipark® Towing Park Valve Module (PVM) malfunction indications noted above, and does not properly fan down the brakes, the vehicle may unintentionally move, increasing the potential risk of a crash.

WHAT WE WILL DO

Bendix Commercial Vehicle Systems LLC (Bendix) will voluntarily provide a no-cost remedy and remedy instructions for this issue. The remedy involves removing and replacing the Bendix® Intellipark® Towing PVM built before February 6, 2023, with the remedy replacement Intellipark Towing PVM produced after February 6, 2023.

To arrange for removal and replacement of the recalled Intellipark Towing PVM from your fleet vehicle(s), contact Kumar Nale, Product Manager – Intellipark, at kumar.nale@bendix.com. The time required for the repair is expected to be one (1) hour(s) per vehicle.

- **If your maintenance facility is capable of making the repair, Bendix will provide a remedy replacement part and instructions and will cover up to one (1) hour(s) of labor.**
- **If you deem it best to have Bendix make the repair, Bendix will send a technician to your location(s). This may be a member of our field service team, Bendix technicians, or a contractor hired by Bendix.**

IF YOU HAVE ALREADY REPLACED AN AFFECTED INTELLIPARK TOWING PVM

- If you have received this letter and you have replaced an affected Bendix Intellipark Tractor (Towing) Park Valve Module (PVM) – specifically to address the defect described in this letter – Bendix will reimburse you for your cost of replacement upon Bendix’s receipt of documentation detailing the replacement unless it was otherwise covered under warranty. If you have claims you believe are directly attributable to the Intellipark PVM recall, please provide a complete set of documentation to PVMcampaign23@bendix.com.

IF YOU ARE A VEHICLE LESSOR

If you are a lessor of vehicles equipped with an affected Bendix Intellipark Tractor (Towing) PVM, Federal law requires that any vehicle lessor receiving the recall notice must forward a copy to the lessee within ten (10) days.

HOW TO CONTACT US

We want to keep you up to date with the latest developments and information surrounding our Bendix Intellipark Tractor (Towing) PVM recall. For updates about this action – including technical questions and ordering information – please direct your comments or questions to the Bendix Tech Team, toll-free, at 1-800-247-2725, option 2. Representatives are available to assist you Monday – Thursday, 8:00 a.m. – 6:00 p.m. ET or Friday, 8:00 a.m. – 5:00 p.m. ET. You may also reach us via email at PVMcampaign23@bendix.com.

If you believe Bendix Commercial Vehicle Systems LLC has not remedied the defect of the aforementioned Bendix Intellipark Tractor (Towing) Park Valve Module (PVM) without charge and in a reasonable time following this notification, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to www.safercar.gov.

We regret any inconvenience this voluntary recall campaign may cause you. We appreciate your understanding and cooperation in this matter.

Sincerely,

Bendix Commercial Vehicle Systems LLC