

IMPORTANT SAFETY RECALL NHTSA Recall Campaign # 23E014

March 24, 2023



This notice applies to equipment that may be installed on your BraunAbility Turny Evo VSS-2602 Seat.

Accessory Child Seat Weldment Part Number: VSS-K-2603

Order Number: Order Date: 7/12/2022

Dear Valued BraunAbility Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BraunAbility has decided that a defect that relates to motor vehicle safety may exist in certain Accessory Child Seat Weldments manufactured October 24, 2020 – January 4, 2023. Component TAS-01223, child seat weldment, is included in optional kits VSS-K-2603 "VSS-2600 (LS) CHILD LATCH KIT" and VSS-K-2604 "VSS-2600 (RS) CHILD LATCH KIT" which are accessories to the BraunAbility Turny Evo Seat Model VSS-2602. Component TAS-01223, child seat weldment, may have been manufactured with welds that do not meet the engineering design intent. Improperly welded lower child restraint anchors may detach during a crash, increasing the risk of injury to the seat occupant.

The remedy is to schedule an appointment with your local BraunAbility dealer for inspection of the child restraint anchors on the Turny Evo seat. If the inspection finds insufficient welds, the child restraint anchors will be replaced. The repair can be scheduled starting February 27, 2023 and will take approximately 30 minutes for inspection and one hour and 30 minutes for inspection and repair. The costs associated with the repair and inspection will be covered by BraunAbility.

If you had this remedy performed on your BraunAbility Turny Evo Seat prior to receiving this letter, you may be eligible to receive reimbursement for the cost of the remedy. To see if you qualify, contact the BraunAbility Customer Experience Group by calling 833-863-3539 or emailing recall@braunability.com.



If a BraunAbility dealer is unable to perform the recall remedy within a reasonable timeframe, please contact the BraunAbility Customer Experience Group at 833-863-3539 or recall@braunability.com for further instructions.

In addition, if you take your vehicle to your BraunAbility dealer on an agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Experience Group at 833-863-3539 or recall@braunability.com.

If, after contacting your BraunAbility dealer and the BraunAbility Customer Experience Group, you are not able to have your BraunAbility product remedied without charge and/or within a reasonable time, you may submit a written complaint to the Administrator National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safecar.gov.

Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 days.

We apologize for any inconvenience this may cause you, but your safety, and the safety of your loved ones, is our number one priority.

If you have any questions or concerns, please contact our BraunAbility Customer Experience Group at 833-863-3539 or recall@braunability.com.

Sincerely,

BraunAbility Customer Care & Aftersales