

IMPORTANT SAFETY RECALL

PROGRAMA DE SEGURIDAD IMPORTANTE NOTIFICACIÓN AL PROPIETARIO

- Nissan is recalling certain replacement airbag module covers which may have been installed in your MY [2004 2005 2006 2007 2008 2011 2012 2013] Nissan [Titan Frontier Xterra Pathfinder Armada Quest] vehicle during a collision or theft repair.
- The "Nissan" emblem in affected steering wheel airbag module covers may detach during an airbag deployment, which may increase the risk of injury to vehicle occupants.
- Parts are now available to repair your vehicle. Your Nissan dealer will inspect and, if necessary, replace your driver's airbag cover with a new one free of charge.

OWNER NOTIFICATION

NOTIFICACIÓN PROPIETARIO

NHTSA RECALL 23E-012

Dear Nissan [Titan Frontier Xterra Pathfinder Armada Quest] Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain airbag service parts for Model Year [2004 2005 2006 2007 2008 2011 2012 2013] Nissan [Titan Frontier Xterra Pathfinder Armada Quest] vehicles. Our records indicate that you own or lease the Nissan vehicle identified by the VIN on the inside of this notice.

If the driver airbag emblem or airbag module on your vehicle was replaced between September 13, 2007 and April 27, 2011, your vehicle may have one of the affected airbag service parts included in this campaign.

Reason for Recall

Motivo del Retiro

The "Nissan" emblem on affected driver's airbag module covers may have reduced durability due to production process variation. In this condition, the posts of the emblem may develop cracks over time, and the emblem and retainer components could detach in the event of an airbag deployment. If this occurs, a detached emblem and/or retainer component may become a projectile during an airbag deployment, increasing the risk of injury to vehicle occupants.

What Nissan Will Do

Qué Hará Nissan

Parts are now available to repair your vehicle. Your Nissan dealer will inspect and, if necessary, replace your driver's airbag cover with a new one. This service will be conducted at no charge to you for parts and labor, and may take up to one (1) hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do
Qué Debes Hacer

Please contact your Nissan dealer in order to arrange an appointment to have your vehicle repaired as soon as possible. Please bring this notice with you when you keep your service appointment.

Por favor, póngase en contacto con su concesionario Nissan para concertar una cita para reparar su vehículo lo antes posible. Se requiere que traigas esta notificación el día de tu cita.



For more information about the recall, please visit
<https://nna.secure.force.com/recall?camp=PC947>.

Para obtener más información sobre el retiro (recall), visite
<https://nna.secure.force.com/recall?camp=PC947>.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



If you have paid previously to have your driver's airbag emblem repaired, you may be eligible for reimbursement of the related expense. For more information or to submit a request, please visit
<https://nissanassist.com>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you have moved or no longer own this vehicle, please fill out the enclosed change of information card.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.