

IMPORTANT SAFETY RECALL NHTSA Recall No. 23E-005

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Navico Group has decided that a defect which relates to motor vehicle safety exists in certain RELiON Insight series 48V lithium-ion batteries, Model Number 48V030-GC2.

If you purchased a RELiON Insight series 48V battery for installation in a motor vehicle, please read this letter and follow the instructions below to obtain a free repair of your battery.

The battery may have improperly formed capacitors that can leak fluid inside the battery compartment, permitting a short circuit. This could result in fire. In some cases, you might notice an odor or some smoke coming from the battery area.

Navico Group will repair your battery at no charge to you. All affected batteries are still under warranty. Please contact RELiON at 803-324-6644, from 8 a.m. to 5 p.m. ET Monday through Friday, or email at AMER-recall@oneasg.com, or online at www.relionbattery.com/product-recall-us to arrange to receive a free shipping container for your battery and instructions on how to remove the battery from your vehicle. After you return the battery to us, we will repair it and return a repaired battery to you. The battery we return to you will be in a condition as good as, or better than, the battery you send to us. We will pay all the shipping and repair costs. After you ship your battery back to us, please allow up to fifteen business days for us to send you a replacement battery.

If you have any questions or concerns, please contact us at 803-324-6644, from 8 a.m. to 5 p.m. ET Monday through Friday or by email at AMER-recall@oneasg.com. If you believe that we have failed or been unable to remedy your battery within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153, or go to <http://www.safercar.gov>).

We apologize for any inconvenience and thank you for your attention to this safety matter.

Sincerely,

Navico Group