NHTSA Campaign: 23C001



IMPORTANT SAFETY RECALL

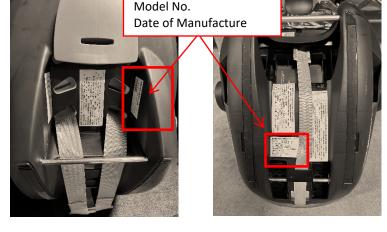
This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dear valued CYBEX consumer,

CYBEX and Columbus Trading-Partners U.S., Inc, the U.S. distributor for CYBEX (collectively "CYBEX") have decided that certain Aton, Aton 2, Aton M, Aton Q, and Cloud Q infant car seats fail to conform to Federal Motor Vehicle Safety Standard Nos. 213, *Child Restraint Systems* and 209, *Seatbelt Assemblies*. Please refer to the table below for specific model details. Our records show that you are a registered owner of a CYBEX infant car seat that is affected.

The affected infant car seats have model numbers listed below and were manufactured **between June 6, 2017 and November 1, 2020**. The model number and date of manufacture are printed on a label on the bottom of the seat.

Aton	Aton 514XXXXXX
Aton 2	Aton 2 515XXXXXX
	Aton 2 SensorSafe 519XXXXXX
	Aton 2 SensorSafe 521XXXXXX
Aton M	Aton M 518XXXXXX
	Aton M SensorSafe 518XXXXXX
	Aton M 519XXXXXX
Aton Q	Aton Q 515XXXXXX
	Aton Q 517XXXXXX
Cloud Q	Cloud Q 515XXXXXX
	Cloud Q SensorSafe 519XXXXXX
	Cloud Q SensorSafe 521XXXXXX



XXXXXX represent fashion used on a model

The front harness adjustment strap used to snugly adjust the shoulder harness straps onto the infant may fray, which can reduce the strength of the front harness adjustment strap. A front harness adjustment strap with insufficient strength may not properly restrain the occupant, increasing the risk of injury in a crash.

CYBEX has included the enclosed remedy kit, free of charge, that includes a replacement front harness adjuster strap assembly and installation instructions for owners. The repair should take 5 minutes. CYBEX urges you to replace the webbing strap assembly currently on your infant car seat with the one provided in the kit, as soon as possible.

If you have questions about the recall or repair kit, please visit https://www.cybex-online.com/en/us/safety-notices-recalls-us-infant-car-seat-webbing.html or contact CYBEX Customer Service at 1-877-242-5676. Please do not return the infant car seat to retailers. If you received this notice in error, or no longer own the infant car seat, please contact CYBEX Customer Service at 1-877-242-5676. For owners and purchasers who incurred costs for remedies for replacing the recalled webbing in advance of February 16, 2023, please contact CYBEX customer service at 1-877-242-5676. Please consult your product's Warranty for additional information.

If you believe that CYBEX has failed or is unable to remedy the defect without charge within a reasonable time, you may contact the following: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590, call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or visit http://www.NHTSA.gov.



CYBEX designs, engineers and tests its products with safety as our number-one priority. We place great importance on your trust in us, and we apologize for any inconvenience or concern this matter has caused for you and your family.