

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Senior Manager, Regulations and Certifications
Re: Launch Recall Campaign Notification Model: Metris (447) Model Years: 2022-2023 Replace Fuel Delivery Module	DATE: April, 2024



Mercedes-Benz

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.



Campaign No. :	Campaign Desc. :	Replace Fuel Delivery Module(dealer inventory only)
2024040005	VS2KRAPUM2	
<p>This is to notify you of a Recall Campaign Launch to replace the fuel delivery module on approximately 80 MY 2022-2023 Mercedes-Benz Metris vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged "OPEN" in VMI and cannot be sold until the recall has been remedied.</p>		
Background		
Issue	<p>Mercedes-Benz AG, the manufacturer of Metris vans, has determined that on certain Metris (447 platform) vehicles, the fuel pump impeller might not meet specifications in regards to material characteristics. As a consequence, the impeller might deform and come into contact with the fuel pump housing, leading to a mechanical resistance. In some instances, this could lead to a shutdown of the fuel pump. As a result, the vehicle could lose propulsion, which could increase the risk of a crash or injury.</p>	
What We're Doing	<p>MBUSA is conducting a voluntary recall. An authorized Mercedes-Benz dealer will check the fuel delivery module on the affected vehicles and replace it, if necessary.</p>	
Parts	<p>Parts are available and can be ordered as necessary.</p>	
Vehicles Affected		
Vehicle Model Year(s)	2022-2023	
Vehicle Model	Metris	
Vehicle Populations		
Population	80 (vehicles in dealer inventory only)	
Dealer Inventory	80	
<p>Given this notice, it is a <u>violation of Federal law</u> for a dealer to sell or lease any <u>new</u> vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a <u>violation of Federal Law</u> for rental companies to rent vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	<p>Vehicles in dealer inventory only.</p>	
AOMS/SOMS	<p>AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.</p>	
Rental Fleet Partners	<p>This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.</p>	
<p>While we regret any inconvenience this may cause, we are determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

