



February 7, 2024

ATTENTION: ALL DEALER PRINCIPALS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign regarding the engine compartment on 2011 MY Sorento vehicles equipped with 2.4L MPI Engines manufactured from October 24, 2009 through June 24, 2011 that have not had the Knock Sensor Detection System (KSDS) software installed.

Kia has identified some vehicles that have experienced an engine compartment fire. To date, a cause of such fires due to a manufacturing or design defect has not been identified. Since an engine compartment fire while driving can occur for many different reasons, Kia is conducting this recall to mitigate any unreasonable fire risk due to potential engine damage. A fire increases the risk of injury.

All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Kia dealer. In an effort to mitigate a potential fire risk, Kia dealers will be instructed to conduct an inspection and, if necessary, replace the engine. Depending on the condition, customers may experience engine noise, illumination of the Check Engine light, burning smell, or smoke.

In addition, as a preventative measure, dealers will also be instructed to install the Knock Sensor Detection System (KSDS) software. Upon installation of the KSDS software, Kia will provide extended warranty coverage for 15 years / 150,000 miles, whichever occurs first, starting from the date the vehicle was first put into service, for related engine long block assembly repairs.

Your Service Manager was sent a copy of the owner notification letter and a Q&A guide for recall questions both of which describe the issue and information on how to access the list of affected vehicles. Kia will start mailing notices to the affected vehicle owners beginning on **February 9, 2024**.

What Should You Do?

Please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles.

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,
Kia Service Department

Enclosures