

Reference Number: GCUS-3-3273

N232425640 (Both Sides), N232425641 (Left Side), N232425642 (Right Side) - Safety Recall - Roof Rail

GENERAL MOTORS

DCS6925

URGENT - DISTRIBUTE IMMEDIATELY

Date: June 27, 2024

Subject: N232425640 (Both Sides), N232425641 (Left Side), N232425642 (Right Side) - Safety Recall

Roof Rail Airbag Inflator May Rupture

Models: 2014 Buick Verano

2014 Chevrolet Cruze

General Motors is releasing Safety Recalls N232425640 (Both Sides), N232425641 (Left Side), N232425642 (Right Side) today.

THIS IS A PHASED LAUNCH.

Certain VINs will be marked "Open" in this initial phase. Remaining VINs will be marked Incomplete Remedy Not Available. Please verify a VIN's involvement by checking in IVH **prior to ordering any parts**. IVH is the best source for individual VIN inquiries.

Parts are currently **NOT** available for the 2014 model year Chevrolet Cruze vehicles. These VINs were placed in "Incomplete – Remedy Not Available" status in IVH on December 21, 2023, and remain on stop delivery. Dealers will be advised when parts are available for these vehicles.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE