



Audi

AUDI DEALER COMMUNICATION

Repair Available – Compliance Recall 69GA / Driver Seat Thorax Airbag

This notice is for: All Dealer Personnel

Date: December 22, 2023

Issue: The driver seat side airbag may have not been properly mounted into the seatback frame which could lead to the inflated airbag being out of its intended position. Because of this, the vehicles included in this recall may not fully comply with the requirements of an airbag test according to FMVSS/CMVSS No. 214, *Side Impact Protection*. In the event of a crash, the position of the inflated airbag may differ from that intended. As a result the performance of the airbag might not be as designed, increasing the risk of injury.

- Repair:**
- REPAIR AVAILABLE – December 22, 2023 – The installation of the driver seat side airbag into the seatback frame will be inspected and, if necessary, the side airbag will be reinstalled correctly.
 - See ELSA and the Service References tool in Elsa2Go for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: There will be no parts allocation. Please reference the Repair Projection Tool to view your potential VIN population.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2023	2024	Q7	535
USA	2023	2024	Q8	243
USA	2023	2024	RSQ8	64
USA	2024	2024	SQ7	50
USA	2023	2024	SQ8	109
CAN	2024	2024	Q7	40
CAN	2023	2024	Q8	53
CAN	2023	2024	RSQ8	17
CAN	2024	2024	SQ7	14
CAN	2023	2023	SQ8	4

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – January 2024

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-