



Audi

AUDI DEALER COMMUNICATION

Campaign Circular Revision – Safety Recall 93U9 / High-Voltage Battery Modules (Offline Vehicles)

This notice is for: All Dealer Personnel

Date: March 05, 2024

Revision Information: In rare cases, due to a lack of historical data needed to make an accurate evaluation of the HV battery cell modules, a vehicle may have to return at least 42 days after the initial 93U9 inspection visit. The 93U9 circular has been updated to address this scenario.

In addition, the following sections have also been updated for clarity:

- Work instructions
- Parts and claiming information

Please take the time to ensure everyone in your dealership with campaign-related responsibilities has thoroughly reviewed the revised circular that is visible in Service References in Elsa2Go today and will show in ELSA tomorrow.

Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.