



Audi

# AUDI DEALER COMMUNICATION

## Advance Notice – Safety Recall 93U9 / High-Voltage Battery Module(s)

**This notice is for:** All Dealer Personnel

**Date:** December 22, 2023

**Issue:** A potentially critical self-discharge condition exists in certain high-voltage battery modules that, in some instances, may lead to thermal overload, possibly resulting in smoke or a fire. A high-voltage battery overheating increases the risk of a fire. Affected high-voltage batteries may experience a loss of range and/or performance as an early indication.

Audi is working on an interim measure to help provide support for vehicles in this recall until the remedy becomes available. More information will be provided at a later date once the details of the interim measure are defined.

- Repair:**
- REPAIR NOT YET AVAILABLE
  - Dealers and owners will be notified in writing once the remedy is available.
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2019	2022	E-TRON QUATTRO	21,981
USA	2020	2022	E-TRON SPORTBACK QUATTRO	4,885
CAN	2019	2022	E-TRON QUATTRO	1,457
CAN	2020	2022	E-TRON SPORTBACK QUATTRO	559

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.