



Audi

AUDI DEALER COMMUNICATION

Revision – Safety Recall 93V2 / High-Voltage Battery Modules (Online Vehicles)

This notice is for: All Dealer Personnel

Date: September 18, 2024

Revision Information: Improvements have been made to the online monitoring process for this Safety Recall which provide the ability to define the specific module location if a faulty module is detected. In these instances, a criteria equal to the specific module position will be added.

VINs assigned J* or H* criteria will still require a TAC case to determine which module position requires replacement.

Repair and claiming instructions have also been updated.

Note: edits have been put into place to allow dealers to use the original claiming for repairs with a "repair completion date" of September 17, 2024, or older. Starting today, claims with a "repair completion date" of September 18, 2024, or later, must use the new labor times. The original claiming instructions will be published in Elsa2Go Service References.

Notes: Please take the time to ensure everyone in your dealership with campaign-related responsibilities has thoroughly reviewed the revised circular that has been published to ELSA and Service References in Elsa2Go.

Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.