



Audi

AUDI DEALER COMMUNICATION

REVISED - Safety Recall 93U9 / High-Voltage Battery Modules (Interim Software Update Added)

This notice is for: All Dealer Personnel

Date: July 03, 2024

Revision Information: An interim software update will be added to the vehicle monitoring work instructions for Safety Recall 93U9. This change will affect vehicle criteria, and an updated 93U9 circular will be visible in ELSA and Service References within 24 hours.

Once the interim software update has been performed, there is no need for further (interim) in-dealer monitoring visits.

It is important to note that customers will still need the final recall remedy that is planned for release early 2025. Owners (including those who have already had a monitoring visit) will be notified via first-class mail and invited in for the interim software update.

The following changes have been made to the campaign circular:

- Updated parts, claiming, and repair instructions
- Criteria 01, 02, 03 removed from ALL VINs
- Criteria 04 added to ALL VINs
- Criteria SD added to ALL VINs

Additional campaign circular information:

- Updated customer letter examples have been added to the circular
- Criteria GE, which is reserved for the final SW update remains on all VINs, still cannot be claimed
- Previous claiming instructions will be available in Elsa2Go Service References for claims prior to the revision date

Notes: Please take the time to ensure everyone in your dealership with campaign-related responsibilities has thoroughly reviewed the revised circular that has been published to ELSA and Service References in Elsa2Go.

Please discard any paper copies you may have printed and ensure they are replaced with the most current version.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.