

AIRSTREAM®

419 W. Pike St., Jackson Center, OH 45334

IMPORTANT SAFETY RECALL

Airstream Basecamp 20X Travel Trailer

NHTSA Recall Number 23V860/Transport Canada Recall 2024-013

Date: 2/16/2024

TO: Airstream Dealer

PROBLEM:

Certain 2021-2023 model year Basecamp 20X travel trailers affected by this recall have been identified as having a spare tire bracket that may fail. This could cause the spare tire to separate from the carrier, increasing the risk of a crash, personal injury and/or property damage.

RANGE OF VEHICLES INVOLVED:

Basecamp 20X travel trailers built between October 1, 2021, and December 31, 2022.

Serial number range:

Basecamp: **208049-208404**

Note: Because our VINs do not run in a contiguous series, there will be trailers in the VIN range not affected by the recall.

WARRANTY REIMBURSEMENT:

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. A customer may request that you complete the repair. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement.

Flat Rates:

The time allowed for this repair is 0.50 hrs. per trailer to perform an inspection on the hat bracket and install the **new** bracket. If fracturing has occurred, replace the hat bracket following the process provided by Airstream. If no fracturing is apparent, install the support bracket between the original hat brackets. Please use operation code **TTSBR8928100** when submitting a claim for warranty reimbursement.

Note: Additional time will be granted if the hat bracket needs to be replaced.

SERVICE ACTION:

Perform an inspection on the hat bracket. Repair the hat bracket if necessary. If no fracturing is apparent, install the support bracket.

Please contact **Airstream Customer Service at 877-596-6111 ext. 7491** for any questions, or concerns.

Notice:

Per CFR § 577.13(b) - Notification to dealers and distributors. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

encl. – Owners Letter, Repair Procedure

A handwritten signature in cursive script that reads "Rick March".

Rick March

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 23V860
Transport Canada Recall 2024-013