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SAFETY NOTICE - PLEASE READ IMMEDIATELY

December 19, 2023

Doosan Bobcat North America, Inc. is sending this Safety Notice to certain owners of various models of portable generators built between 2019 and 2023 that have both electric brake and battery disconnect options installed and are listed in Technical Service Bulletin 12-23-8. This notice alerts owners to a safety concern explained below.

For the units with both electric brake and battery disconnect options installed and listed on this bulletin, it has been identified that the electric brake harness connection may be connected to the positive distribution lug of the battery disconnect switch instead of the positive battery cable terminal. If connected in this manner and the battery disconnect switch is in the off position, the emergency electric brakes will be deenergized. Deenergized brakes will not engage, increasing the risk of a crash.

We are reporting this issue to the National Highway Traffic Safety Administration (NHTSA). Federal Regulations require you to complete this safety campaign and per the Doosan Bobcat North America, Inc. Warranty Policy and Procedure Manual, you are obligated to complete the requested work within 60 days.

We request that you immediately:

1. Read the attached Safety Recall addressed to owners.
2. Contact all owners of affected portable generators and arrange to correct their machines. This will be done at no cost to the owner. Inform them that the equipment can be operated in a stationary position but must NOT be towed until the corrections are made.
3. Stop Sale/Stop Rental on all new and used portable generator affected by this campaign until they have been corrected.
4. Stop towing the affected equipment until the corrections are made.

Thank you for your attention to this matter. If you have any questions about this Safety Recall, please call Doosan Bobcat Portable Power Technical Services at 1-800-633-5206 Option #2

Yours truly,

A handwritten signature in black ink that reads "Shawn Warkenthien".

Shawn Warkenthien
Senior Director Global Product Safety & Compliance

DOOSAN