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Sent on 01 17 2024 Expires on 03 04 2024
From Brad Ortloff, Manager of Auto Campaigns and Recalls
Subject UPDATE-EXPANSION-Stop Sale/Safety Recall: Multi-Model Fuel Pump Motor

DATE: January 17, 2024

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: UPDATE-EXPANSION-Stop Sale/Safety Recall: Multi-Model Fuel Pump Motor

PARTS AND SERVICE BULLETIN UPDATE

Please be advised that as of today, January 17, 2024, parts for the 2018-2020 Accord, 2018-2020 Civic, 2018-2020 Civic Type R, 2018-2020 CR-V, 2018-2019 Fit, 2018-2020 HR-V, 2019-2020 Insight, 2018-2020 Odyssey, 2019-2020 Passport, 2017-2020 Pilot, and 2018-2020 Ridgeline models are in limited quantities and will be available through allocation only under the following service bulletins:

- 24-009, Safety Recall: 2018-2020 Accord 1.5L Fuel Pump Motor
- 24-030, Safety Recall: 2018-2020 Accord 2.0T Fuel Pump Motor
- 24-008, Safety Recall: 2018-20 Civic Fuel Pump Motor
- 24-027, Safety Recall: 2018-20 Civic Si Fuel Pump Motor
- 24-029, Safety Recall: 2018-20 Civic Type R Fuel Pump Motor
- 24-007, Safety Recall: 2018-20 CR-V Fuel Pump Motor
- 24-023, Safety Recall: 2018-19 Fit Fuel Pump Motor
- 24-015, Safety Recall: 2018-20 HR-V AWD Fuel Pump Motor
- 24-026, Safety Recall: 2018-20 HR-V (2WD) Fuel Pump Motor
- 24-024, Safety Recall: 2019-20 Insight Fuel Pump Motor
- 24-022, Safety Recall: 2018-20 Odyssey Fuel Pump Motor
- 24-028, Safety Recall: 2019-20 Passport Fuel Pump Motor
- 24-010, Safety Recall: 2017-2020 Pilot Fuel Pump Motor
- 24-025, Safety Recall: 2018-20 Ridgeline Fuel Pump Motor

These bulletins include parts, repair, and warranty information related to this recall.

SUMMARY

On December 18, 2023, American Honda notified NHTSA of its intention to initiate a **stop sale** and **safety recall** for a certain number of 2018-2020 Accord, 2017 Accord Hybrid, 2018-2020 Civic, 2018-2020 Civic Type-R, 2018-2019 Clarity, 2018-2020 CR-V, 2020 CR-V Hybrid, 2018-2019 Fit, 2018-2020 HR-V, 2019-2020 Insight, 2018-2020 Odyssey, 2019-2020 Passport, 2017-2020 Pilot, and 2018-2020 Ridgeline units. Affected vehicles may be equipped with a fuel pump module manufactured with low density impellers. The low density impellers may absorb fuel over time and deform. If an impeller deforms to a point that it creates sufficient interference with the fuel pump body, the fuel pump can become inoperative. An inoperative fuel pump could cause the Malfunction Indicator Lamp in the instrument panel to illuminate, and/or prevent the engine from starting or stall the engine while driving, increasing the risk of a crash or injury. **Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.**

INTERACTIVE NETWORK

Failure to repair a vehicle as necessary prior to sale or before returning the vehicle to a customer may subject your dealership to claims or lawsuits.
As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.