

PJ Trailers Manufacturing, Inc. 1807 FM 2352 Sumner, TX 75486 903-785-6879 OPT. 4 recall@pjtrailers.com

#### **IMPORTANT SAFETY RECALL**

DATE: January 15, 2024
TO: PJ Trailers Dealers
SUBJECT: Safety Recall Campaign – 23V-857
INVOLVING: 2024 PJ Trailers Manufacturing, Inc. Model B5, B6, B8, C8, CC, CE, D3, D5, D8, DD, DG, DL, DM, DR, DT, F8, FD, FY, L6, LD, LS, LX, LY, P8, PLT1, T6, T7, T8, T9, TF, and TJ

PJ Trailers Manufacturing, Inc., ("PJ Trailers") has decided that a non-compliance which relates to motor vehicle safety exists in certain 2024 PJ Trailers Manufacturing, Inc.'s trailers, bearing model numbers B5, B6, B8, C8, CC. CE, D3, D5, D8, DD, DG, DL, DM, DR, DT, F8, FD, FY, 6L, LD, LS, LX. LY, P8, PLT1,T6, T7, T8, T9, TF and TJ. It has been determined that certain Goodride ST 200 tires fail to conform to Federal Motor Vehicle Safety Standard No. 119, "New Pneumatic Tires – other than passenger cars," which may have been received by your company.

Thie non-compliance issue involves Goodride ST200 tires, size ST235/80R16 LRE, Tire Identification Number (TIN) 1JU MR 2A2T, manufactured between week 1623 and week 2523 (the "Tires"). The tires may have a sidewall that could delaminate or have bubbling after inflation. The potential non-compliance issue may lead to a gradual loss of tire pressure resulting in loss of mobility of a trailer-in-tow, which increases the risk of crash.

Owners will be notified by mail about the recall and will be instructed to contact PJ Trailers Manufacturing, Inc., to schedule the required inspection and replacement. There is no cost to owners for this recall. **Dealer** should immediately notify PJ Trailers of the name and address of each person or entity to whom the Dealer has sold or delivered one of the affected trailers.

**Important:** Some of the involved trailers may still be in your inventory. **Enclosed as Attachment 1 is a listing of the affected trailers, identified by VIN, that our records indicate were shipped to you and for which we have not yet received a warranty registration.** For any of these trailers no longer in your inventory, please verify purchaser information for each trailer and provide that information to PJ Trailers Manufacturing, Inc. as soon as possible. The requested information should be directed to PJ Trailer Manufacturing, Inc., ATTN: Warranty, 1807 FM 2352, Summer, Texas 75486, or via email to recall@pjtrailers.com. Federal law requires you to complete the recall service on those trailers still in your inventory before retail delivery. You are enclosing detailed work instructions which were created by Dexter. These work instructions provide valuable information about this non-compliance issue and the remedy. PJ Trailers Manufacturing, Inc. has also included a supplemental FAQ list.



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Please be reminded that it is a violation of Federal law for you to sell or lease any of the affected trailers covered by this notification until this recall has been performed on the affected trailer. Substantial civil penalties apply to violations of this law.

If you have questions concerning this recall, please contact the PJ Trailers Warranty Team at recall@pjtrailers.com or call 903-785-6879 OPT. 4.

Your immediate assistance with this important effort is appreciated. PJ Trailers Manufacturing, Inc.

Encl: Attachment 1 - List of Affected Trailers Shipped to you Dexter Work Instructions PJ Trailers Manufacturing, Inc.'s FAQ's

#### WORK INSTRUCTION

Procedure	Goodride ST200 ST235/80R16 LRE Inspection and Replacement		
Applies to:	Service Technicians / Dealers / End Users	Page	1 of 6

#### PURPOSE:

Recall Inspection and Replacement Instructions of certain Goodride ST200 ST235/80R16 LOAD RANGE E tires.

#### **COVERED TIRES:**

<u>Brand</u>	<u>Model</u>	<u>Size</u>	<u>Plant ID</u>	<u>Size Code</u>	<u>Opt. Code</u>	Affected Date Codes
MR	ST200	ST235/80R16 LRE	1JU	MR	2A2T	1623 – 2523

#### **RECALL REMEDY PROCESS:**

Using the attached Goodride Tire Recall Form, record all necessary information in order to complete the remedy.

**MATERIALS:** Torque Wrench with Readable Output or Clicker Style; 3/4", 13/16", 7/8" Deep well Socket; Socket Extension; Impact Gun and / or Breaker Bar; Equipment for lifting and securing the trailer (See Trailer Mfg. Instructions), as well as Tire Mounting/Dismounting Equipment. Safety Equipment Including, but not limited to, Safety Glasses, Gloves and Steel-Toed Shoes.

# **A** CAUTION

Do not lift or support the trailer on any part of the axle or suspension system. Never go under any trailer unless it is properly supported on jack stands which have been rated for the load. Improperly supported vehicles can fall unexpectedly and cause serious injury or death.

#### PROCEDURE:

Following each instruction below is essential to comply with federal law and good safety practices.

#### Inspection – Identification of Covered Product

1. Record trailer information (make, model, etc.) on the Goodride Tire Recall Form. Be sure to include the Vehicle Identification Number (VIN) of trailer fitted with *Goodride ST200 ST235/80R16 LRE* tires.

Note:

See manufacturer's certification label for VIN number (Left/Front section of trailer).



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- 2. Verify the following for each tire installed on the trailer (including the Spare):
  - a. Tire Brand: Goodride
  - b. Tire Model: ST200
  - c. Tire Size: ST235/80R16
  - d. Load Range: E
  - e. Country of Origin: Chinaf. Date Code: 1623 2523

Note:

TIN's may differ for each tire installed on a trailer. Please be sure to check each tire to verify the information above.

Tires MADE IN THAILAND are not covered in this recall.



3. For replacement of recalled tires, please contact Dexter at (866) 875-4951 or by email at: goodriderecall@dextergroup.com.

DEXTER WORK INSTRUCTION				
Procedure	Procedure Goodride ST200 ST235/80R16 LR Inspection and Replacement			
Applies to:	Service Technicians / Dealers / En	d Users	Page	3 of 6
Remove and Rep	place the Tire and Wheel Assembly:			
	r to and follow the Trailer Manufacturer's s for removal and installation of the assembly.			
2. Raise and s trailer ac Instruction		IMPORTANT! Securing the Trailer is a Safety Critical Part of this Operation. Failure to result in following Trailer Manufacturer Instructions Could Lead to Sever Injury or Death.		
	ne wheel nuts with an impact wrench or ar and socket and remove the tire &			
permanen resale to j motor veh	<ol> <li>Each recalled tire is to be dismounted, promptly and permanently altered and made unsuitable for resale to prevent the tires from being used on a motor vehicle. See the Destruction and Disposal Section below for more detail.</li> </ol>		IT! Tire Mounting and I and should qualified cedures and tools.	
	of the recalled tires required per 49 apter 301 and 49 CFR Part 573.			
	I inflate the replacement tire on the uipment wheel.			
recommer	to the Trailer Manufacturers Ided Cold Tire Inflation Pressure or to of 550 kPa (80 psi).			
	Note: Recommend mounting the tire with the "Date Code" on the outboard side.			

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6. Reinstall Wheel/Tire Assembly which has been fitted with a replacement tire on the wheel hub, using the existing wheel nuts and accessories (center caps, trim rings, etc.)

Note:

- Do not exceed the Trailer Mfg. recommend lug nut torque.
- Always hand start wheel nuts.
- Seat the wheel nuts before lowering trailer.
- Do not use an impact wrench to tighten wheel nuts.
- 7. Remove Jack Stand, Lower trailer, and Torque wheel (lug) nuts per the Trailer Manufactures Instructions.

In leu of instructions, Wheel Hardware should be tightened in multiple stages (as shown below) using a star pattern:

For 1/2" Studs:

1<sup>st</sup> Stage → 45 ft\*lbs (60 Nm) 2<sup>nd</sup> Stage → 70 ft\*lbs (95 Nm) 3<sup>rd</sup> Stage → 100 ft\*lbs (136 Nm)

For 9/16" Studs:

1<sup>st</sup> Stage → 45 ft\*lbs (60 Nm)  $2^{nd}$  Stage → 80 ft\*lbs (110 Nm)

 $3^{rd}$  Stage  $\rightarrow$  130 ft\*lbs (176 Nm)

- 8. Upon completion of the service, the following information should be submitted back to Dexter for the claim to be processed: the Goodride Tire Recall Form, Service Invoice, and a single photo containing all recalled tires to

goodriderecall@dextergroup.com.







6 Lug Bolt Pattern 8 Lug Bolt Pattern

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Procedure	Goodride ST200 ST235/80R16 LRE Inspection and Replacement		
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#### **Destruction and Disposal:**

9. To prevent future use of recalled tires, the tires must permanently altered to prevent the tires from being used on vehicles.

#### Preferred Method:

Drill a minimum of 3 holes through the sidewall to right of the TIN, using a 3/8" or larger diameter twist type drill bit or hole saw.

#### **Optional Method:**

Cut completely through the sidewall from the bead area to the tread, just to the right of the TIN.

If any removed tires are not promptly and permanently altered and made unsuitable for resale for any reason, you must immediately contact Dexter at (866) 875-4951 or via email: <u>goodriderecall@dextergroup.com</u>, and explain the number of tires that were not disabled and the reason they were not disabled.

#### Preferred Method:



#### **Optional Method:**



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Procedure	Goodride ST200 ST235/80R16 LRE Inspection and Replacement		
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10. Whenever possible, removed tires under the recall should be properly disposed in a way minimize the environmental impact (shredding, crumbling, recycling, and recovery) or another alternative beneficial non-vehicular use, and the disposal of recalled tires in landfills should be limited to only when necessary.

For more information regarding proper disposal please contact Dexter at (866) 875-4951 or via email: goodriderecall@dextergroup.com.

Otherwise, recalled tires can be disposed of, at a location of the Service Center's choosing, provided the methods comply with applicable state and local laws and regulations regarding disposal of tires.

IMPORTANT! Federal law bans the sale of new or used noncompliant tires (49 CFR 573.11); (49 CFR 573.12); and any seller is under a duty to notify NHTSA if it learns of any sale of a new or used recalled tire for use on a motor vehicle (49 CFR 573.10).



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## **GOODRIDE TIRE RECALL FORM**

				Date:	
Repair Center:					
Customer name:	:				
Address:					
	City		State	Zip Code	
Contact Phone #	ŧ:				
Email:					
Ship to address:	Check if same as abov	e.			
Name:					
Address:					
Unit	City		State	Zip Code	
Information:					
	Make	Model		Manufacturer	
			Date of Pu	rchase:	
(Last 8 Digits)					
Size & Brand of	Tire(s):				
# of Recall Tires	::	-			
Tire #1 Identific	ation number: (TIN)				
Tire #2 Identific	ation number: (TIN)				
Tire #3 Identific	ation number: (TIN)				
Tire #4 Identific	ation number: (TIN)				
Tire #5 Identific	ation number: (TIN)				
Tire #6 Identific	ation number: (TIN)				
2900 Industrial	Parkway E • Elkhart, IN	46515 • Pl	10ne: 574-295-	7888 • www.dextergroup	.com



## **GOODRIDE TIRE RECALL FORM**

#### TIN Example:



Please send the form, picture of permanently altered tire(s) and invoice to:

#### goodriderecall@dextergroup.com

#### ALL INFORMATION IS REQUIRED TO PROCESS CLAIM

Please note that upon the completion of the recall remedy, Dexter will need the following:

- Invoice for the charges related to the recall remedy:
  - Allowable rack time to properly secure trailer and remove affected tire and wheel assemblies is approximately 0.50 hours per trailer.
  - Allowable time for dismount and mount of the replacement tires is approximately 0.25 hours per tire.
  - Standard disposal fee will be reimbursed.
- All permanently altered tires must appear in the same picture to ensure compliance with federal regulations. Full TIN must appear in picture.
  - Invoice will not be reimbursed until the picture is provided.

INTERNAL USE ONLY:	
Tires shipped (Y,N):	
Tire order number:	
Tire cost: \$	
Freight charges: \$	Admin. Initials:



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### FREQUENTLY ASKED QUESTIONS

#### 1. Will PJ Trailers Manufacturing assist with ordering replacement tires and processing labor claims?

Dexter has provided the enclosed work instructions, including a Dexter direct contact for ordering replacement tires @ (866) 875-4951, or goodriderecall@dextergroup.com and recovering costs. All tires will be shipped from Dexter, however if you would like the PJ warranty team to help facilitate ordering, we would be happy to help.

#### 2. Can we get complete tire and wheel assemblies to replace tires on trailers in our inventory?

Yes. Dexter's preferred method is to demount affected assemblies and remount with replacement tires; however, complete tire and wheel assemblies can be requested.

#### 3. What information is needed to order replacement tires?

Follow the instructions above (also in step 3 of the work instructions) and provide trailer VIN and confirmation that the trailer has been inspected and found to have tire(s) with TIN 1JU MR 2A2T.

# 4. Will PJ Trailers Manufacturing contact customers who purchased trailers that might have tires involved in the recall?

Yes. Your customers will receive a separate letter and instructions from PJ if we have a warranty registration on file. After reviewing the enclosed list of VIN's, if you find any have since been sold, please provide the retail customers name and address per the request in the recall notification letter. PJ will in turn contact these customers and provide notification of the recall.

# 5. If a customer contacts our dealership about the recall, do they have to bring their trailer to us for inspection?

No. The recall is limited to one specific TIN series making it reasonably simple to self-inspect and determine if their trailer has any tires with TIN 1JU MR 2A2T. The customer letter will have specific instructions on how to receive replacement tires if they find any recalled tires on their trailer.