

# SAFETY RECALL NOTICE



BRP US, Inc.  
10101 Science Drive  
Sturtevant, Wisconsin 53177  
USA

December 21, 2023

## Re: Rearview mirrors lenses may dislodge - Decreased visibility

Dear BRP Dealer/Distributor,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act* (Canada), the National Traffic and Motor Vehicle Safety Act (United States) and other applicable laws. BRP has decided that a defect, which relates to motor vehicle safety, exists in some vehicles and is conducting a safety recall.

### What is the potential problem?

The rearview mirror lenses may dislodge from the housing. This can result in an increased risk of a crash due to the decreased visibility for the driver.

BRP issued a previous safety recall (Bulletin 2022-19). This new recall has no impact on vehicles Model Year 2022 and will replace the previous safety recall for Model Year 2023 vehicles only. It will affect:

- Model Year 2023 vehicles involved in the previous recall that were only inspected
- Model Year 2023 new serial numbers that were not previously included

### Which models are involved?

Certain Model Year 2023 Can-Am® Spyder F3 and F3-S vehicles

### What is the solution?

- BRP will repair, without cost, the involved vehicles.
- The repair is to replace both of the mirror assemblies. Parts for the repair are not available yet. More information about the parts availability will be provided before the end of January 2024.
- Do not deliver any involved vehicle before the repair is complete.

### What should you do?

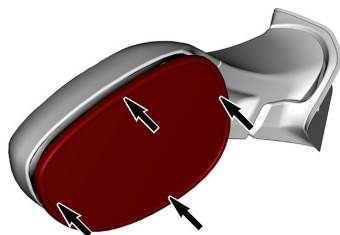
- Read the Safety Campaign Bulletin 2023-9.
- Refer to Campaign Monitoring to validate involved vehicle serial numbers.
- Contact all of your customers who purchased an affected vehicle. You must inform your customers about:
  - The safety recall
  - The instructions below as to the use of their vehicle.

*If you need to ride your vehicle before the repair, please proceed with the following steps before the ride:*

*Move each of the mirror lenses in the four axes until the end of the travel (left, right, up and down).*

Ski-Doo  
Lynx  
Sea-Doo  
Can-Am  
Rotax  
Alumacraft  
Manitou  
Quintrex

*Adjust your mirrors.  
Do not ride the vehicle, if a mirror lens has dislodged.*



### **What will BRP do for customers?**

- Within direct markets: BRP will send a safety recall letter to all known registered owners.
- Within distributor markets: BRP is notifying its distributors. The distributors are then responsible to deploy the safety recalls in their respective markets and must follow all legal requirements.
- Information for customers will be posted on the Can-Am On-Road public websites.

BRP prides itself on being an industry leader and providing you, as well as our customers, with the very best information so we can collectively preserve the reputation of our products.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,

***BRP Customer Services Department***

**If you have questions about this notice, please communicate with us:**

- By submitting a Technical Support Request/Report incident in **BOSSWeb**.  
A service representative will communicate with you.

**OR**

- By dialing: 1-800-366-6992  
Monday to Thursday: 24h support  
Friday: 12:01 AM to 5: 00 PM Eastern time