

# SAFETY RECALL NOTICE



BRP US, Inc.  
10101 Science Drive  
Sturtevant, Wisconsin 53177  
USA

December 21, 2023

## Re: Fuel Pump - Potential Loss of Propulsion

Dear BRP Dealer / Distributor,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act* (Canada), the National Traffic and Motor Vehicle Safety Act (United States) and other applicable laws. BRP has decided that a defect, which relates to motor vehicle safety, exists on certain vehicles and is conducting a safety recall.

### What is the potential problem?

The fuel pump impeller could swell and cause the fuel pump to stop working. This could lead to an engine stall while driving without the ability to restart the vehicle. This situation may increase the risk of a crash.

### Which models are involved?

- Fuel pumps installed in production on some Model Year 2021 and 2022 Can-Am Ryker
- Some fuel pumps sold in service that may have been installed on Model Year 2019 to 2024 Can-Am Ryker. Possible impacted part numbers include:
  - 709 000 810
  - 548 874 036
  - 709 001 261
  - 219 800 529

### What is the solution?

- BRP will inspect and, if necessary, replace the fuel pump assembly without cost.
- Parts for the repair will gradually be available starting the week of February 26, 2024.  
NOTE: Your order will be processed despite the message generated by selective release "No Availability Date at the Present Time" on BOSSWeb.

### What should you do?

- Read the Safety Campaign Bulletin 2023-10.
- Do not deliver any involved vehicle before performing the safety recall.
- Do not sell, install or use any of the service fuel pumps identified above until they are inspected. This applies to fuel pumps received from BRP before December 21, 2023.
- Refer to Campaign Monitoring to validate involved vehicle serial numbers.
- Contact all of your customers included in the campaign and the customers who had a fuel pump installed as a service part after March 6, 2021, outside the warranty period.
- You must inform your customers about:
  - The safety recall

Ski-Doo  
Lynx  
Sea-Doo  
Can-Am  
Rotax  
Alumacraft  
Manitou  
Quintrex

- The instructions below as to the use of their vehicle:  
*In the case of an engine stall, you will maintain steering and braking (including the Anti-Lock Braking System (ABS)), but you will not be able to maintain your speed. You will not have all the functionalities of the Vehicle Stability System (VSS). You might be unable to restart the vehicle.*
- For your customers who had a fuel pump installed as a service part after March 6, 2021, outside the warranty period and have a vehicle not included in the campaign, please refer to the Safety Campaign Bulletin 2023-10 for detailed instructions.

#### **What will BRP do for customers?**

- Within direct markets: BRP will send a safety recall letter to all known registered owners.
- Within distributor markets: BRP is notifying its distributors. The distributors are then responsible to deploy the safety recalls in their respective markets and must follow all legal requirements.
- Information for customers will be posted on the Can-Am On-Road public websites.

BRP prides itself on being an industry leader and providing you, as well as our customers, with the very best information so we can collectively preserve the reputation of our products.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,

***BRP Customer Services Department***

**If you have questions about this notice, please communicate with us:**

- By submitting a Technical Support Request/Report incident in **BOSSWeb**.  
A service representative will communicate with you.

**OR**

- By dialing: 1-800-366-6992  
Monday to Thursday: 24h support  
Friday: 12:01 AM to 5: 00 PM Eastern time